



willow tree

family doctors patient group

Terms of Reference

This PPG will:

1. contribute to practice decision-making and will consult on service development and provision;
2. provide feedback on patients' needs, concerns and interests and challenge the practice constructively whenever necessary;
3. serve as a 'safety valve' for dealing with general grumbles and complaints about the practice – representing patients but also helping them to understand the practice's viewpoint;
4. support the practice and its patients by representations to other bodies such as LA
5. communicate information about the community which may affect healthcare;
6. give patients a voice in the organisation of their care;
7. promote good health and higher levels of health literacy by encouraging and supporting activities within the practice and promoting preventive medicine;
8. influence the provision of secondary healthcare and social care locally;
9. monitor services, eg hospital discharge and support when back in the community;
10. give feedback to NHS trusts on consultations;
11. fundraise for medical equipment or other facilities to improve the practice and/or fund the activities of the PPG??;
12. liaise with other PPGs in the area (via Kingsbury PPG), HealthWatch and affiliate to NAPP