# DR. M. MEAGHER & DR. J. BAKSHI MOUNT MEDICAL CENTRE 7 MARKET PARADE HAMPTON ROAD WEST HANWORTH FELTHAM TW13 6AJ Telephone No: 020 8893 8699

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Minutes of PPG held on

16th July 2018

## **PRESENT:**

Dr J Bakshi
Ms Tierney Leighton Practice Manager,
Mrs Lynne Garrod PPG Co-Ordinator,

### **PPG Members Present:**

Mr Frank Macken Mrs Sheila Macken Mr D Grewal Mr J Garrod Mrs N Patel Mr P Garrod Mrs P May Mr H Singh

### MINUTES OF LAST MEETING DISCUSSED

Follow up on last meeting.

- 1. Mr P Garrod is considering being our patient representative.
- Waiting on dates from from HOH and FCFH for dates of forthcoming PPG
  meetings (held up as Robert Flann leaving) for more details for PPG members
  to attend.

3. Letters to be sent out to patients Re: DNA of appointments.

# NEW TOPICS DISCUSSED

- 1. PPG member considering being our new representative.
- 2. New Dr instated at the practice Dr Kaur this means more appointments and more emergency appointments.
- 3. Discussed with members about the introduction to Skype
- 4. Finished meeting summing up, date of next meeting to be advised.