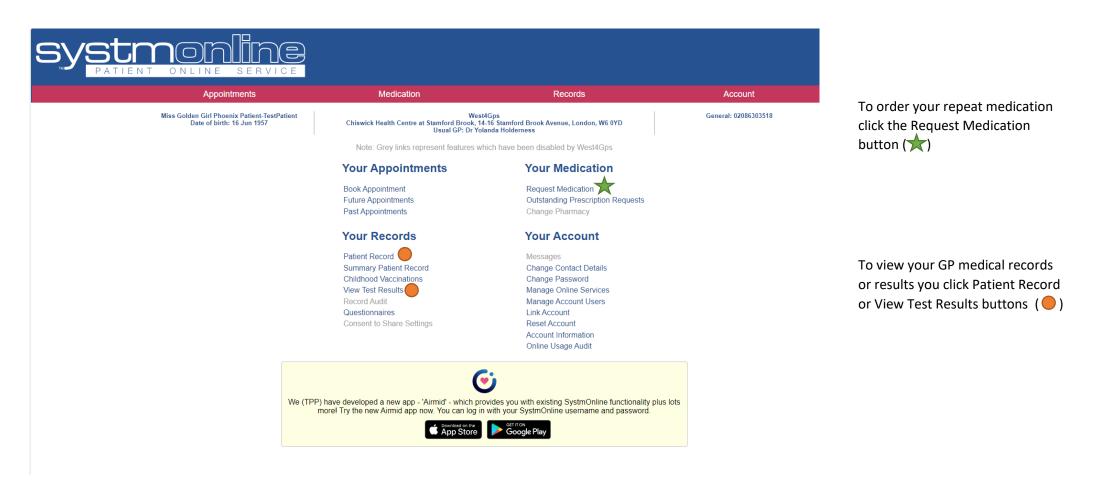
Patient's Guide to Systmonline

This is what your home page will look like when you log in.

It may look slightly different on the app version of Systmonline or in the Airmid app, but the principle of each section is the same.





After you have clicked Request Medication, your repeat medication list will load.

Request existing medication

Recent Medication

There are no recent medications to display.

Drug
4SURE beta-ketone testing strips 4S-810-4183401-001 (Nipro Diagnostics (UK) Ltd) 10 strip - use as directed Last sued: Never Last requested 14 Nov 23, status Refused
Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) 200 dose - Inhale TWO puffs slow and steady, TWICE daily via spacer (low dose ICS for asthma). All used inhalers should be returned to a pharmacy to be disposed of safely. Last Issued: Never
Epimax excetra cream (Aspire Pharma Ltd) 500 gram - Apply as directed to skin. Please consider purchasing future supplies over the counter in accordance with NHS guidance Last Issued: 13 Jun 2022 Last requested 14 Nov 23, status Refused
Paracetamol 500mg tablets (Zentiva Pharma UK Ltd) 100 tablet - take 1 or 2 4 times/day Last Issued: 14 Nov 2022 Last requested 14 Nov 23, status Refused
Rosuvastatin 10mg tablets 7 tablet - take one daily Last Issued: 05 Jul 2023 This item needs to be reviewed by the responsible clinician before it can be requested again. Please contact the clinician to arrange this review. The responsible clinician may be your GP or in some cases your nurse. Last requested 14 Nov 23, status Refused
Salbutamol 100micrograms/dose inhaler CFC free 200 dose - ASTHMA: Inhale TWO PUFFS slow and steady, when required. If you need to use your blue inhaler more than 2-3 times in a week then your asthma maybe poorly controlled and you should make an appointment at your GP practice Last Issued. Never

O Make custom request

Medication request notes

You can use this field to create a custom medication request using free text.



- **1.** You must tick the boxes of the items you would like to order.
- **2.** Once you have ticked the medication, click Continue
- **3.** On the next page you must then click the Request Medication button

Your request will then come through to the practice immediately.

Request Medication

The following medications are about to be requested. You should check that these are correct, add notes as required, and press the 'Request Medication' button to complete the request.

Once your request has been submitted, a member of staff at the practice will process your request and issue the prescriptions ready for collection.

Drug	Notes
Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) 200 dose - Inhale TWO puffs slow and steady, TWICE daily via spacer (low dose ICS for asthma). All used inhalers should be returned to a pharmacy to be disposed of safely. Last Issued: Never	

Medication request notes

You can use this field to create a custom medication request using free text.



Requesting a Medication Review/Early medication order for Travel

Once your request has been submitted, a member of staff at the practice will process your request and issue the medication ready for collection.

ORequest existing medication

Recent Medication

There are no recent medications to display.

Drug
4SURE beta-ketone testing strips 4S-810-4183401-001 (Nipro Diagnostics (UK) Ltd) 10 strip - use as directed Last Issued: Never Last requested 14 Nov 23, status Refused
Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) 200 dose - Inhale TWO puffs slow and steady. TWICE daily via spacer (low dose ICS for asthma). All used inhalers should be returned to a pharmacy to be disposed of safely. Last Issued: Never
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If you cannot tick the box it will be due to 2 reasons:

- the item is due for review/reauthorisation by the doctor
- the item is not yet due for issue

To request a medication review and the prescription you need to use the custom request.

1. Click Make custom request

2. Type in the box what medication it is for and that you need a review. If it is for all your medications, you can state that.

If you are requesting early for travel, you need to state your travel dates in the custom request box.

3. Once you have typed in the box, click Request Medication.

The request will come through to the surgery immediately.



If you have full access to your medical records, when you click on View Record the below will appear.

If you do not have full access you need to click Mange Online Services under Your Account on the home page and request to add Full Clinical Record.

Once you have access, you are able to adjust the timeline of events in your record using the date range.

Patient Record (Page 1/6) The information displayed on this page has been taken from West4Gps Show events between 27/03/2023 and 27/03/2024 Include data recorded with an unknown date Recorded by Entry type Text Search

Previous 1 2 3 4 5 6 Next

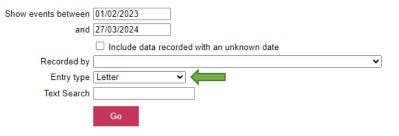
27 Mar 2024	Miss Shannon O'Mahony (Admin/Clinical Support Access Role)	West4Gps (General Practice)
Note	Online Services password was reset	
12 Mar 2024	Sent online by Miss Golden Girl Phoenix Patient-TestPatient "Westfour"	West4Gps (General Practice)
Coded entry	Would recommend services to family and friends (Y1c65) - (Added from Questionnaire)	
12 Mar 2024	Sent online by Miss Golden Girl Phoenix Patient-TestPatient "Westfour"	West4Gps (General Practice)
Coded entry	Would recommend services to family and friends (Y1c65) - (Added from Questionnaire)	
22 Feb 2024	Justyna Swiercz (Clerical Access Role)	West4Gps (General Practice)
Coded entry	Patient telephone number (9159.) - 07440 530553	
Coded entry	Short message service text message sent to patient (XaMil)	

You are also able to filter the records using the Entry type e.g a Letter

This will show you all the clinical letters and correspondence that is saved in your records from hospitals and other healthcare providers.

Patient Record (Page 1/1)

The information displayed on this page has been taken from West4Gps



22 Jan 2024	Ai Chin (Pharmacist)	West4Gps (General Practice)			
Letter	Care Plan to Miss Golden Phoenix Patient-TestPatient	1	Click on the word document to open and		
23 Oct 2023	Miss Shannon O'Mahony (Admin/Clinical Support Access Role)	West4Gps (General Practice)	download the letter.		
Letter	Invoice to Miss Golden Phoenix Patient-TestPatient	1			
10 Jul 2023	Miss Shannon O'Mahony (Admin/Clinical Support Access Role)	West4Gps (General Practice)			
Letter	Referral to Healthy Hounslow Referral Form - HN, Hounslow, Health Promotion	1			
30 May 2023	Mrs Cindy Heslington (Admin/Clinical Support Access Role)	West4Gps (General Practice)	document as you wish.		
Letter	Referral to Cardiology - Heart Failure (known) Community Management (eRS Letter) - HN, Hounslow, Cardiology	D			
05 Apr 2023	Miss Shannon O'Mahony (Admin/Clinical Support Access Role)	West4Gps (General Practice)			
Letter	Referral to Adult ADHD to CNWL - HN, Adults, Hounslow, Mental Health	1			