Minutes of Blue Wing PPG Meeting: 26.3.19 6.30 pm	
Information/Discussion/ Decisions	Actions
Attendees: Dr. Khan, Ibrahim, Lal, Margaret, Suvjeet, Linda, Sashi Apologies from Daljit and Komal	Discussed amendments to previous mtg minutes. Linda to send out updated and to ask if these are now agreed.
Meeting to be informal discussion of any raised issues and updates for Blue Wing Family Doctor Unit.	
Practice cannot find a new salaried doctor to replace Dr. Dhesi. They do have a reliable pool of locum doctors however and do employ them for clinics. Cost is greater than salaried GP. There is a general difficulty across the NHS in getting quality doctors and consultants. Loyalty is not prevalent in NHS these days. The NHS is training up more but many are going to live and work in Australia.	Practice to use quality locum doctors at present.
Ibrahim has asked us to write on a card insert for placing in a card for Dr Dhesi.	Send card to Dr. Dhesi from PPG in appreciation of his years of great work with our surgery.
Request that PPG meeting minutes are completed within a fortnight of our meetings. Any longer and information is forgotten.	Time line for PPG meeting minutes within fortnight of meeting date. Dr. Khan has offered to remind Daljit and Komal of meeting dates.
Ibrahim suggested that PPG take a six month break to enable the practice to settle down with new circumstances and embed systems. Then the PPG actions could happen. We could reconvene after that.	Group discussed this but felt it may be difficult to come back and find enthusiasm after the break. Decision to have next meeting in 12 weeks time instead.
It was noted that it could be useful to know if there was someone who could regularly update the website. PPG minutes for example, are very out of date and not been kept up to date since 2016. We want the minutes and newsletters placed on the website as soon as they are agreed.	Blue Wing to identify someone with responsibility for putting- PPG minutes to be regularly placed on website for patients to read. Newsletters with PPG news alongside practice news to be regularly written and also placed on website.
Leaflet for encouraging other patients to join the PPG has been completed by Suvjeet. Thank you.	Printed copies to go up in the surgery in suitable places.
Appointment of a Clinical Pharmacist for our practice has been explored but difficult to find one. Role involves- medication reviews for certain patients, day to day checks on prescriptions, asthma and diabetes reviews, see some less severe patient problems.	Blue Wing will share a pharmacist between 5/6 surgeries based at Maswell Park and Heart of Hounslow. So probably, x1 session per week.
Dr. Khan mentioned there was a practice near Asda which ran with one lead Dr. and nurse practioners and pharmacist.	Example of a very different surgery.
Next meeting-	18.6.19 Agenda to include- Condensed survey for Survey Monkey, QOF
By next meeting PPG would like the following completed please-	L and I complete survey. Minutes starting from 22.1.19 and Newsletter on website. Staff at Blue Wing to inform PPG of how they can help support practice. Feedback from dashboard on Blue Wing ready to share.