



EASTBURY SURGERY PPG

NEWSLETTER December 2022

Dear Patients

We hope that you all have a lovely Christmas and are well and staying safe.

Dr Kuldhir Johal - Retirement

Dr Kuldhir Johal has been a GP Partner at Eastbury Surgery since 1998 caring for patients and being an integral member of our practice team.

It is with regret but warm wishes that we would like to announce that she will be retiring from her clinical role at the end of December 2022. She will continue to use her IT expertise as a Clinical IT and Digital Lead for the North West London ICB for Hillingdon and Co-Primary Care Clinical Lead-EMIS for NWL ICB.

Dr Johal has also recently become a GP Educator for Brunel Medical School.

We would like to congratulate Kuldhir on her semi-retirement and wish her all the best for the future!

Dr Sheefa Khan will be joining Eastbury Surgery from mid-February 2023 and will take over Dr Johal's clinical sessions. In the meantime, the surgery has ensured appropriate cover by employing locum doctors.

Dr Emma Jenkins

Many Congratulations to Dr Emma Jenkins on the birth of her baby boy, Gabriel. We are pleased that both mum and baby are doing well!

Practice Staff and North Connect PCN Staff

We have welcomed to our team, Dr Amar Maroo, Dr Saira Shabbir and Dr Priyanka Singh as our new salaried GPs. They are covering Dr Emma Jenkins while she is on her maternity leave.



From time to time you will be contacted or be seen by our North Connect Primary Care Network staff who are attached to our practice:-

Nick Dawes – PCN First Contact Physio

Manisha Patel – PCN Pharmacist

Sara Lubelska – PCN Social Prescriber

We welcome them to our team at Eastbury Surgery.

Age UK – Power of Attorney

A power of attorney is a legal document that allows someone to make decisions for you, or act on your behalf, if you're no longer able to or if you no longer want to make your own decisions.

Please click on the link below for full information on Power of Attorney: -

<https://www.ageuk.org.uk/information-advice/money-legal/legal-issues/power-of-attorney/>

Telephones

We appreciate that currently patients are experiencing long waiting times when they phone the practice. This is due to staff shortage and sickness. Rest assured we are trying extremely hard to recruit more staff which is proving to be a challenge as is trying to retain our current members of staff, which all surgeries nationally are experiencing.

Childhood Immunisations

It's important that vaccines are given on time for the best protection. If your child missed a vaccine, contact us or speak to reception to book an appointment with our nurse.

Please contact the practice if:

- you think your child has missed any vaccinations
- or your child has a vaccination appointment – but you've missed it or cannot attend

You can book or rearrange the next available appointment. It's best to have vaccines on time, but you can still catch up on most vaccines if you miss them.



Cervical Smears

We would like to remind eligible patients that you are able to book your smear test with us. Please call the surgery to book your appointment with our practice nurse or have an appointment booked in our local Extended Access Hub in Eastcote.

Cervical screening is a way of preventing cancer. It tests for a virus called high risk human papilloma virus (HPV). High risk HPV can cause cervical cells to become abnormal. Most cases of cervical cancer are linked to high risk HPV.

Blood Test Requests from Hospitals

We would like to inform our patients that we are unable to carry out any blood tests requested by hospitals.

These can be done at either Hillingdon Hospital or Mount Vernon Hospital.

The results of any hospital blood test requests should go back directly to the clinician/consultant requesting them in order for them to be actioned appropriately and in a timely manner.



Zero Tolerance Policy

We treat our patients with courtesy and respect and ask for the same in return. We ask that you treat your GP and all other Practice Staff courteously without violence, abuse or harassment.

GPs and their staff have the right to care for others without fear of being attacked or abused. Any behaviour whether that be verbal, physical or in writing, which causes staff to feel uncomfortable, embarrassed or threatened, is totally unacceptable.

The Zero Tolerance policy includes abuse, aggression or threats made in person, over the telephone or in written communication, including on social media.

Sharps Boxes

Please note that we do not accept any clinical waste in the form of injections / needles / lancets / syringes from patients without them being sealed in a sharps box. Recently these have been dropped to the practice in bags which is dangerous and can cause injury.



For patients who fall within the HA6 catchment area, both Three Rivers and Hillingdon Council provide a collection service for sharps bins and clinical waste. Patients can log onto the website and arrange a clinical waste / sharps box collection. Patients just need to have a sharps box prescribed.

[Clinical waste collection - Hillingdon Council](#)

[Clinical Waste \(threerivers.gov.uk\)](#)

[Clinical Waste - Three Rivers District](#)

Clinical waste is any waste which poses a threat of infection to human and is mainly produced by hospitals, doctor surgeries, and vets. However, it also originates from private households.

www.threerivers.gov.uk

Any unused medications should be returned to a pharmacy for safe disposal.

*We would like to thank our patients for their
lovely wishes and gifts for the practice staff*



*Eastbury Surgery wish all their patients a
Merry Christmas and A Happy New Year*

