

PPG Meeting 1st of October 2024

Present: John Goldring (JG), Debbie Mccarthy (DM), Odeta Pakalnyte (OP), joyce Salin, Tavia

Agenda:

- Flu jab
 - Question and answer session & update on practice
 - NHS Survey
 - Next meeting: 14th of January 2025
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Flu jab:

prioritized for the over 65, and patients at risk, ie with Diabetes, Dementia, Asthma, heart failure learning, difficulties, physical sensory, impairment, substance, misuse alcohol, chronic disease and mental health and terminal illnesses.

Then under 65 year old, children and then pregnant women and carers (totalling to 145).

Spare jabs can be offered at the end of the flu vaccination sessions to patients who wish to receive the vaccination.

Question and answer session:

any questions relating to the surgery, ie how things work, not work or matters that could be discussed in next agenda.

Surgery updates are:

-health watching, mentioned on surgery website.

-Extended closing hours (not yet defined).

-Confirmation that the surgery offers of a mix of appointments, phone or face to face. Two types of appointments are available routine or emergency ones (with a call in the morning)

- GP collective industrial action has not taken place at the surgery. This was going to be done collectively via PCN but it has not been implemented.

- administrative letters which do not fall into the remit of the NHS, ie housing letters, passport, etc, are now being charged a flat rate of £15 per letters.

-Social prescriber was invited to come into the PPG session but due to being off sick was unable to be present.

-Healthwatch came in and surveyed practice patients, they were interested in patients having eye treatment.

New Nhs survey:

it will be sent at the end of January beginning of February 2025. Last year the surgery had a 20% response rate. Reminders will be included in the Newsletter and website for further information. This survey is forwarded to random patients of various ages and ethnicities.

Next meeting

- 28.1.2024