

**FEEDBACK FORM**

We pride ourselves on listening to our patients and turning your feedback into real improvements in the surgery and the services we provide.

We would like to hear from you if you have a complaint or suggestion on how we can do things better. We would also like to hear from you if you are pleased with the service you’ve received.

We’ll let the staff involved know and a member of the management team will get back to you to discuss your concerns/ideas.

We will ensure your feedback is shared with the whole team and action, where appropriate, is taken.

If you prefer to speak to the Practice Manager or Communications Director, please ask for Cameron or Angela.

Or you can go direct to NHS England:

* By post to: NHS England, PO Box 16738, Redditch, B97 9PT
* By email to: england.contactus@nhs.net, stating ‘For the attention of the complaints team’ in the subject line.
* By telephone: **0300 311 22 33**

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**Your Name & DOB:**

**(This will help us contact you and discuss your feedback)**

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