## GP EXTENDED ACCESS & NHS111 SERVICE PROVIDED BY 'HUC'

## **Evening and weekend appointments**

You can now see a GP or other healthcare professionals on weekday evenings & weekends. To book an appointment, please call the surgery. To find out more about the service, including the treatment centres where you may be seen, please go to:

https://hucweb.co.uk/services/gp-extended-access/

If you have booked an evening or weekend appointment in West Essex via your GP surgery & need to cancel or change it, please ring NHS111 & select option 3.

Patients are only able to cancel or change their appointment by calling this number (if another appointment is available). They are not able to book an initial appointment through this number & should contact their practice.

## When the surgery is closed

If you require urgent medical assistance out of surgery hours please contact NHS111. To get help from NHS111, you can:

call 111

go to 111.nhs.uk (for people aged 5 and over only)

NHS111 is available 24 hours a day, 7 days a week. Calls to this service