

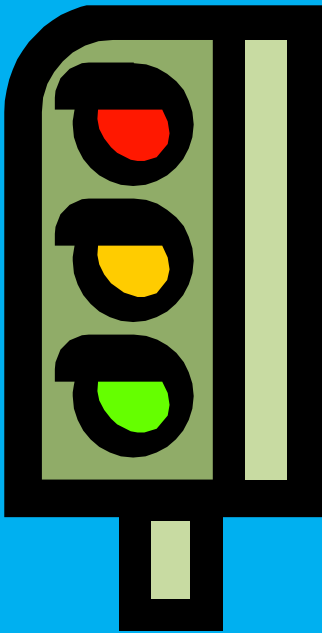
Why not join our Patient Participation Group?

**Your NHS
needs
YOU!**

Be heard in your
surgery!
Get Involved!

Why not join our
Patient Participation
Group?

We work together to get
the best experience for all
and much more...



If you are interested please email Katrina at:
Hweicbwe.hamiltonPPG@nhs.net



Dear patients

We invite you to join our new Hamilton Practice Patient Participation Group (PPG).

The aim of the PPG is for us to work together on initiatives such as:

- **Communications** – we need your help to ensure the way the Practice engages with patients is relevant and useful.
- **Support** – patients are an invaluable source of additional resource in stressful times such as flu clinics, winter pressures, Practice campaigns, and helping us with the increased demand for GP services.
- **Equality of Access** – we need your support to ensure that patients within minority ethnic or behavioural groups fully engage with the Practice and realise we're here when they need us.
- **Patient Engagement** – as a proactive patient group you will support the Practice's goal to promote wellbeing and self-management across the patient body through the face-to-face and online activities that we develop together.
- **Co-Design of Services** – people with lived experience are extremely helpful in co-designing services that meet the needs of both the Practice and you as patients.
- **Behaviour Change** – together we can be an agent of change in establishing behaviours that benefit both the Practice and its patients.

The PPG is not a forum for individual complaints, but we will keep the PPG informed about areas of concern and what we have done about them.

Our initial meeting will be online (date to be confirmed) during normal working hours.

Kind regards

The Hamilton Practice