

Title	Minutes of Barnsbury Medical Practice Patient Participation Group Meeting
Date	13 th September 2022, 4pm – 5pm
Attendees - practice	Dr Craig Seymour, Clinical Lead for BMP Daniela Gomez, Reception Manager for BMP
Attendees - patients	3 patients attended

Item	Discussion
Welcome & Apologies	<p>Introductions with patients</p> <p>Clinical Lead and Reception Manager introduction and overview of their roles in the practice provided to patients attending</p>
Barnsbury updates	<p>Discussion with overview provided of the caretaking contract which Islington GP Federation is managing; focus on:</p> <ul style="list-style-type: none"> • Further continuation of the contract which is great news, another update will be shared at next PPG • Clinical Lead gave further detail on initiatives being carried out to make sure the practice continues to provide good care <p>A question was asked re. who makes the decision on future plans for the practice post caretaking contract? This is a decision that the newly established North Central London Integrated Care System (ICS) will decide in conjunction with NHSE.</p> <p>A question was asked re. number of doctors at the practice. Number overall explained with split of salaried GPs and locums with plans for recruitment underway; a lot of work has happened to ensure stability at the practice with reduced and regular locums.</p> <p>Craig and Daniela also highlighted that the practice has doctors but also a number of other key clinical roles such as pharmacists, paramedic, social prescribing link worker who is supporting elderly patients requiring further support to other services in the community.</p> <p>Feedback: Patients presented concerns about continuity of care when unable to speak to a GP and being told they can speak to another member of staff. This is important feedback but also important to reiterate that all other clinical team members are appropriately trained and will get GP advice if needed.</p>
Summary of areas to work together on	<ul style="list-style-type: none"> • Website improvements • Clarify diverse roles in the practice (admin and clinical) • Make sure patient comments and reviews are visible; a lot of good patient feedback is received
PPG requested considerations for future	<ol style="list-style-type: none"> 1. Ensure outline of roles and structure in the practice is on the website

	2. Organise an Open Day offering the opportunity to patients to come and meet the staff and ‘have a tea with your GP’ Leaflet informing”
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A date for next PPG meeting: Quarterly- Date TBC

Minutes taken by: Daniela Gomez, Reception Manager