

Patient Participation Group (PPG) and Community Event Minutes

Date: 16.06.2023

Attendees

Jenny Southwell	Cllr Una	Dr Grace McGeoch
William Gay	Stefanie Coleman,	Dr Craig Seymour
Cllr Paul Convery	Brenda Rodas	Ruby Andrews
Cllr Nurullah	Juliet Gordon	

Item	Discussion
Welcome & Apologies	Introductions with patients Clinical Lead and Reception Manager introduction
Positive Feedback and Support	Positive comments about the practice and the quality of care. Strong support for the staff, expressing a desire to maintain the current service.
Presentations	Review of the practice's progress, caretaking explanation, and highlighting CQC achievements. Introduction to the practice team.
Discussion on New Access Triage Hub	General support for the concept, viewed as a positive initiative. Positive reflections on the support for equality and continuity in service.
Existing Events and Community Engagement	Agreement from Cllr for a free stall at the Cally festival. Festival activities discussed, including a raffle, children's games, music, and singing patients. Consideration on how to reach people and tap into community energy, specifically mentioning the Jean Stokes Hall.