



North Central London Primary Care Contracting Team
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December 2024

Dear Patient

Re: Andover Medical Centre, 270-282 Hornsey Road, London N7 7QZ

We are writing to you, as a patient registered with Andover Medical Centre, regarding a proposal to relocate the practice to 7 Newington Borough Barrow Way N7 7EP, due to the lease for the existing building not being renewed. The scheme to relocate the practice to this site was approved by NHS North Central London ICB, Primary Care Committee in 2022, but at that time there were no immediate changes. Therefore, we are engaging with you now to seek your views.

The new site is within easy reach of the current practice and is approximately 0.1 miles (2 minutes' walk) away. It is well served by public transport, with bus stops close to the site for routes 17, 29, 43, 91, 153, 253, 254 & 259 and Finsbury Park Station nearby.

Please note, you will not need to do anything, and you will continue to be registered with the Andover Medical Centre – no patients will be asked to leave as a result of the relocation. We expect all the clinical and reception staff will continue to work at the new location and will be open core hours 8am – 6.30pm Monday to Friday. The surgery telephone number will also remain the same.

If however, you do not wish to remain registered with Andover Medical Centre, you can find details of other GP practices in the area on the NHS UK website: <https://www.nhs.uk/service-search/find-a-gp>. You will need to enter your postcode, and it will show you a list of local GP surgeries, including any additional services offered and patient reviews. Your medical notes will be transferred automatically, and your care and prescription provision will not be interrupted.

How can patients get involved, you can share your views in the following ways:

You can complete an online questionnaire which is completely anonymous and is available at <https://feedback.northcentrallondon.icb.nhs.uk/primary-care/andover-patient-survey> from 18 December 2024 until 29 January 2025 or scan the QR code at the top of this letter on your mobile phone.

- If you prefer, you can get a paper copy of the questionnaire from your GP surgery from 18 December 2024 until 29 January 2025.

- If you would like some help to fill out this survey for any reason, please speak to your GP practice reception team.

What happens next?

Thank you in advance for taking the time to share your views. We will let you know the outcome of the proposed relocation once the process has been completed.

If you have any immediate questions, please call the surgery on 020 7281 6956 or email us at:

nclcb.nclprimarycare@nhs.net

Your faithfully



Vanessa Piper
Assistant Director of Primary Care Contract and Commissioning
NHS North Central London Integrated Care Board

