

## MEDICUS HEALTH PARTNERS

Notes from PPG meeting held on 6 May 2021

**Attendees:** Dr U. Sarkar, Vivien Kentish, Janice Downing, Adam White (Willow House), John Donnelly (Trinity Avenue), Roger Owen, Tina Matthews (Freezywater), Nigel Rawcliffe (Forest Road), Graham Dove (Bush Hill Park), Glynis Marshall (Willow House), Malcolm Green (Trinity), Carol Speed (Bush HILL Park), Clare Spring (Bush Hill Park)

### Welcome

Janice welcomed everyone to the Zoom meeting. We were pleased to welcome some new members, Glynis, Malcolm, Carol and Clare.

Unfortunately Councillor Cazimoglu was not able to attend as it was election day. She is happy to attend in the future.

**Apologies** - Councillor Cazimoglu

**Minutes of Previous Meeting** - Agreed

### Matters Arising/Ongoing

- Newsletter - The newsletter was published in April 2021 with very positive feedback. JD thanked Vivien and her team for their work on this. Work has started on the next one. Please forward any items to JD
- Website - Nigel reported that the Medicus website can now hold PPG agendas, Minutes and Newsletters for Medicus PPG but not individual GP PPGs. NR said that he is sympathetic to the IT team as they have such a lot to do. Approximate timescales would be helpful. Dr Sarkar said that this is NOT acceptable, the problems need fixing. *Action: NR to liaise with US re website problems*
- Dance classes for Carers - JD expressed her disappointment at the lack of response to the six week, fully funded, dance classes for carers. Only two attendees. The information was circulated to local PPGs and Enfield Carers. We look forward to being able to post events like this on the website. JD to liaise with Vivien re contacting patients to inform them of upcoming events

### Goals and Objectives

- To improve communication with patients - newsletter has been published
- Wellbeing programmes

*These items were not discussed this evening – will be on agenda for next meeting*

## **Medicus and Coronavirus Update**

Dr Sarkar and Vivien did a slide presentation, attached

## **American Insurance Company buying up UK GP practices**

Graham expressed his concern over this. Dr Sarkar gave his assurance that Medicus is a Partnership with no commercial value and cannot be sold.

## **Any Other Business**

- **When will injection clinics resume?** - these have already restarted
- **When will face to face GP appointments start again?** Face to face appointments **ARE AVAILABLE**. The clinician will invite patients to attend the surgery when they think it is necessary. The way GP practices work will never go back to pre-Covid. Patients will be triaged, offered a video or telephone call and asked to attend when necessary. Roger and Malcolm both said that they prefer the new system
- **A Link Worker to help vulnerable patients** - Tina raised this. Vivien and Dr Sarkar explained that Medicus have six Social Prescribers who help vulnerable patients with their needs, access to food banks, loneliness, exercise etc. Clinicians refer patients to the Social Prescribers when they are concerned about their wellbeing
- **Are Blood tests still being done at Willow Road?** - Malcolm raised this. Blood tests are now available at Carlton House
- **Move of Bush Hill Park Surgery to Lincoln Road** - Clare raised this. She is concerned that the extra distance to travel will be too difficult for some patients, the elderly and patients without transport, mothers with young families. Dr Sarkar explained that general practice can no longer operate in converted houses. A new purpose built premises would be ideal but there no suitable sites available in Bush Hill Park

**Date of Next Meeting** - Thursday **2 September 2021** at 6.30 pm