

Notes from Interim Meeting of Medicus PPG held on 4 February 2021



Practices represented: Bush Hill Park, Forest Road, Trinity Avenue, Freezywater, Willow House, Riley House, Curzon Avenue.

Medicus Representatives: Dr Sarkar, Tara, Vivien

(Apologies if I have missed anyone – it is difficult via the telephone to keep track!)

Medicus called this interim meeting to update the PPG Chairs on recent developments.

Covid Vaccine in Enfield:

- There are three sites in Enfield; Carlton House, Evergreen and Winchmore Hill
- Huge effort has been made with excellent results
- Sites are open seven days a week from 8am to 8pm
- Offers of second dose have not been made yet – patients will be contacted 11-12 weeks after first dose
- There is no choice of vaccine the centres get what they are given
- All the care home residents have been vaccinated
- Housebound now being vaccinated
- JD will investigate 'Cabs for Jabs' - an idea to help patients unable to travel to the centres
- PPG's need to promote the vaccine in their practices
- Currently patients will be given the same vaccine for the second dose as they received for the first
- Unanimous praise for ALL the staff at the vaccination centres. Everyone has been delighted with the level of service they have received

Change from EConsult to Patches

- Medicus have been using EConsult but there is now a more effective software called **Patches**
- Patches is more user friendly
- Uses AI to 'chat' with patients
- No problems with security and no patient safety concerns around symptoms
- Patches is used successfully by thousands of patients across the country
- Medicus have listened to patient feedback on EConsult and have acted
- Time will measure the success and the software can always be changed again
- **Patches** goes live on **15 February 2021**
- Reference Link: <https://www.patches.ai/>