

## Our Automated Telephone Service is now Live



Patches Telephone Assistant allows registered patients over 16 to leave a request for Lincoln Road Medical Practice, regarding appointment request and administration queries.



### Quick

No more waiting in long phone queues!



### Easy

Just answer a few simple questions



### Accessible

Perfect if you can't use online services.

## How can you use it?

1. Call the practice as normal – 0208 367 8989
2. Listen for (and select) the option to leave a request with our Telephone Assistant.
3. Follow the instructions and record your details
4. Let us do the rest – we will contact you on the same day!