



- ✓ Because she is doing a great job for me
- ✓ Speedy service, kind staff
- ✓ Helpful staff, simple booking/check in process, clean
- ✓ I didn't take long to be seen
- ✓ Very efficient, friendly and knowledgeable doctor
- ✓ It's always a pleasure to have people who cares
- ✓ I got what I needed staff was friendly
- ✓ The Drs is very good n Caring n get to the bottom of things
- ✓ PA KM is always there to listen and help support me with every health matter I might have. She's understanding of mental health, compassionate and caring
- ✓ In general, most of the doctors I have seen have been excellent. Very attentive, kind and no hesitation for a referral when necessary.
- ✓ My concerns were addressed well and was listened to. Plus they were polite and professional.
- ✓ Good service but needs to wait 20 min after my appointment to get in.
- ✓ My experience with your service was good because staff were all very informative, patient and nice
- ✓ Receptionists are polite and helpful.
- ✓ I was quick to see a doctor even though there wasn't any appointments left because the physician associate could tell I had an infection and asked the GP to fit me in
- ✓ Was given a quick appointment
- ✓ Hi I telephoned Westbury medical centre early morning I spoke to the receptionist she was so calm polite to book a telephone appointment which I did I went to pick up my prescription which isn't ready until tomorrow again politeness kindness compassion goes a long way that's all we need from the doctors
- ✓ Reception and physicians are always helpful and treat patients with care. I feel that they are doing their best to help.
- ✓ Everything was good
- ✓ Very good service, staff very experienced
- ✓ Because it is good
- ✓ Very well explained the fact, also what it can be done to be able to feel better with the back problem
- ✓ Dr Steinberg was very helpful and understanding.
- ✓ Always receive great help and care
- ✓ Pleasant and friendly reception staff and an emergency appointment with a PA who was clear, professional and friendly. Keep up the good practise.
- ✓ I am always satisfied with the visit in my GP, i always feel like they really trying to help and they really care, i want to thank you them for this
- ✓ Excellent clinical staff -- GPs, nurses, physio -- and expert, professional and lovely receptionists
- ✓ Good understanding good speaking friendly thanks
- ✓ Happy with the care and outcome
- ✓ Managed to get an appointment on the same day, when i was seen i received an adequate advice
- ✓ I felt the service is excellent
- ✓ Helpful
- ✓ Very good
- ✓ As services is second to none. Always looked after me and taken a prompt action.
- ✓ I was treated with understanding and empathy. Thank you
- ✓ The gp practice provides am excellent service.
- ✓ Prompt callback, good advice.
- ✓ Nice service
- ✓ PA KM is a brilliant, caring person, always to take my needs into account with kindness and respect.
- ✓ Amazing nurse
- ✓ I am impressed with the medical staff.