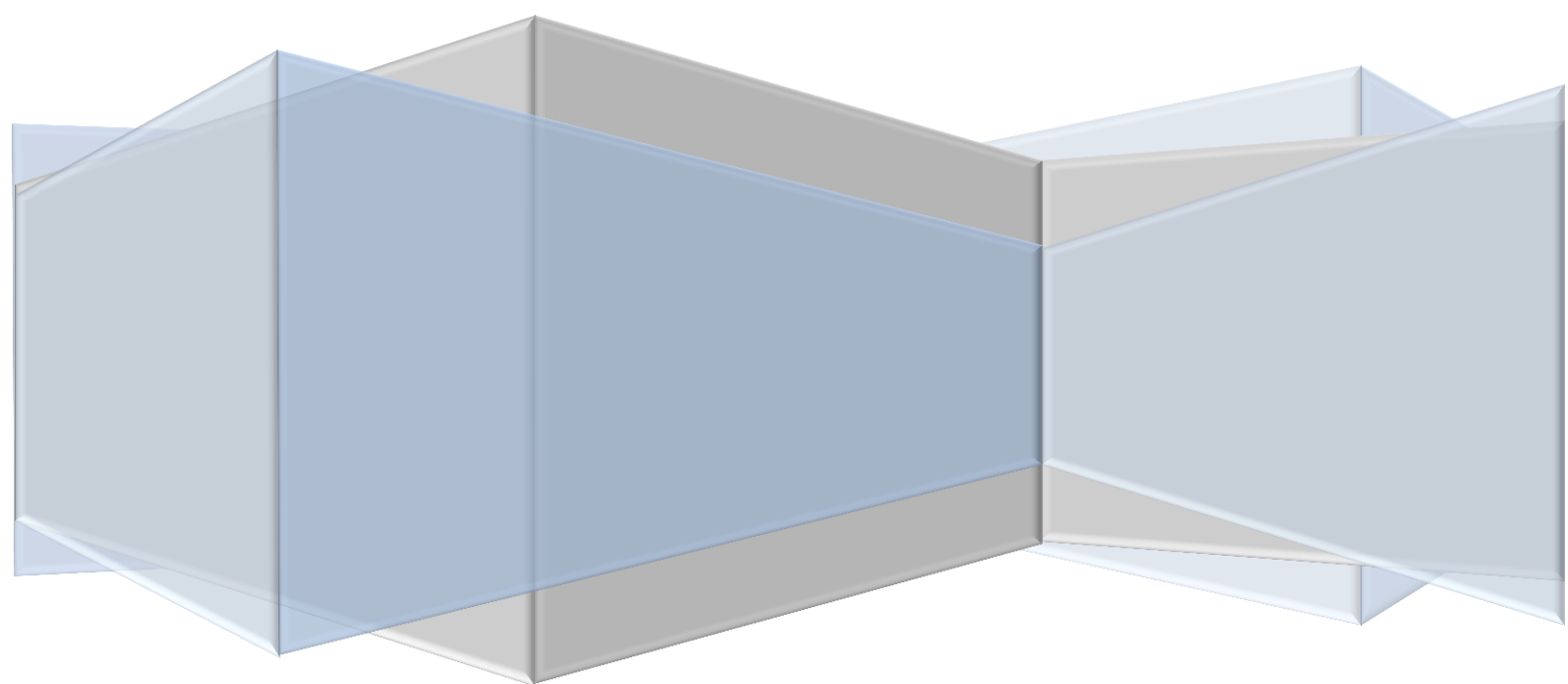
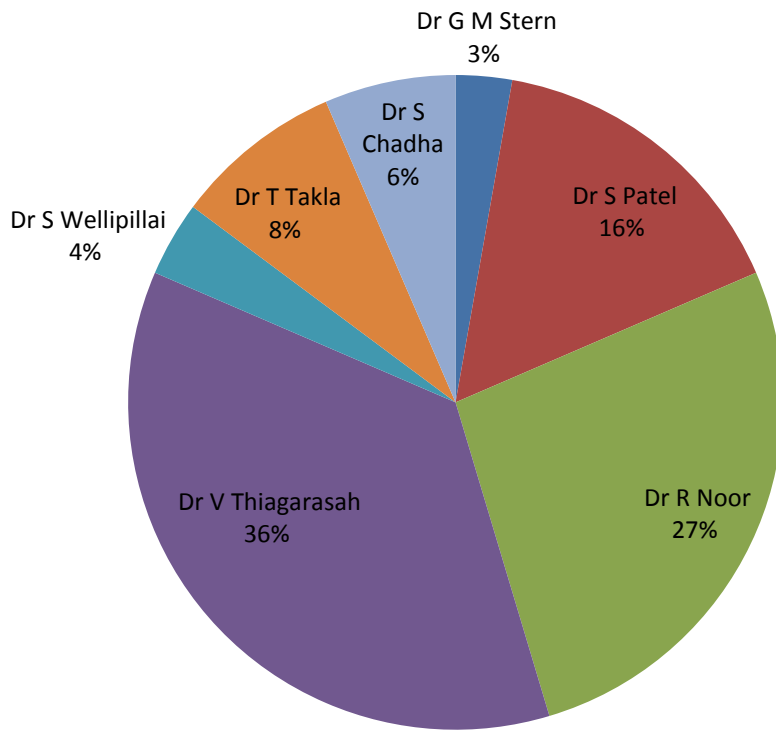


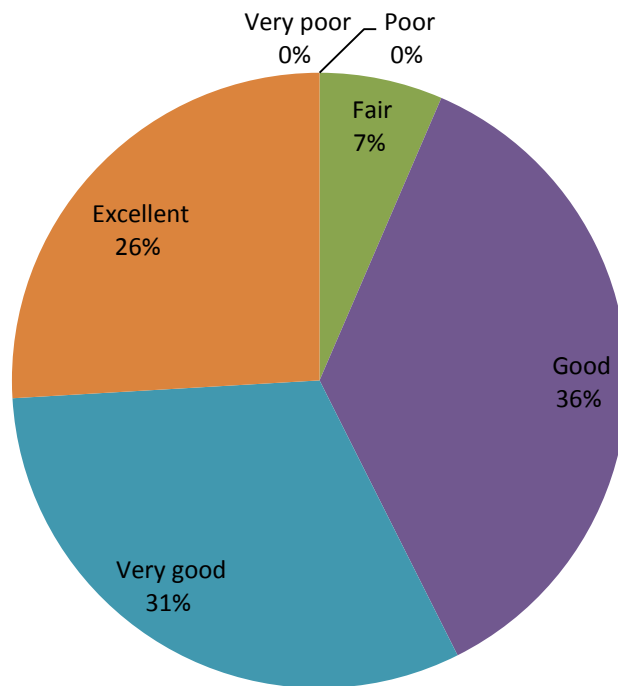
**Winchmore Practice  
Patient Survey  
February 2014.**



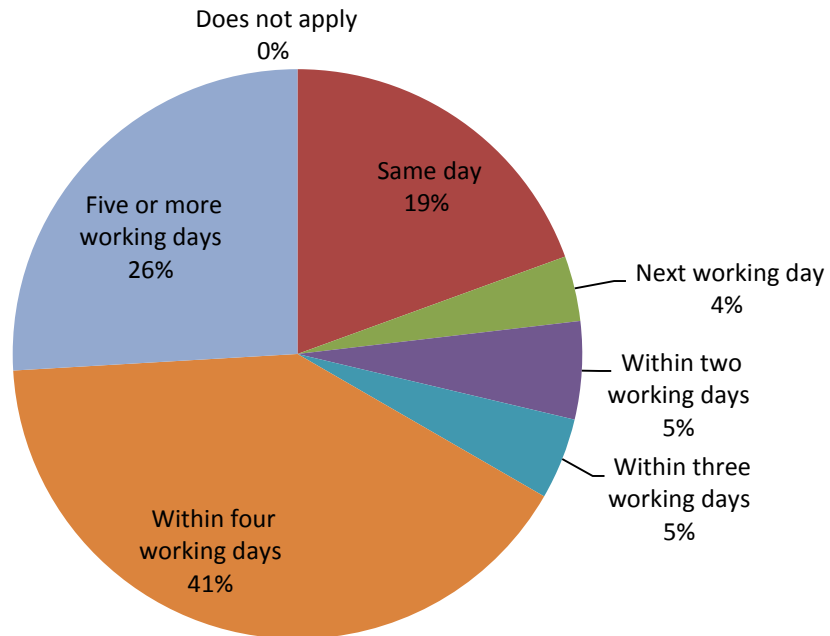
### Name of usual doctor



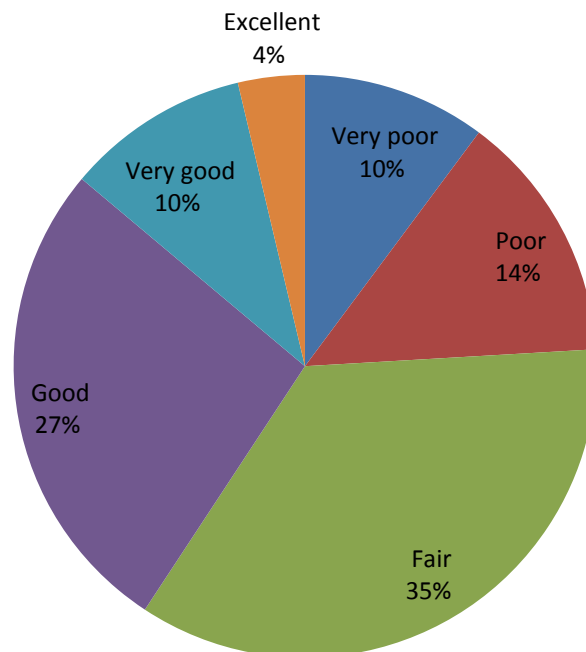
### How do the receptionists treat you?



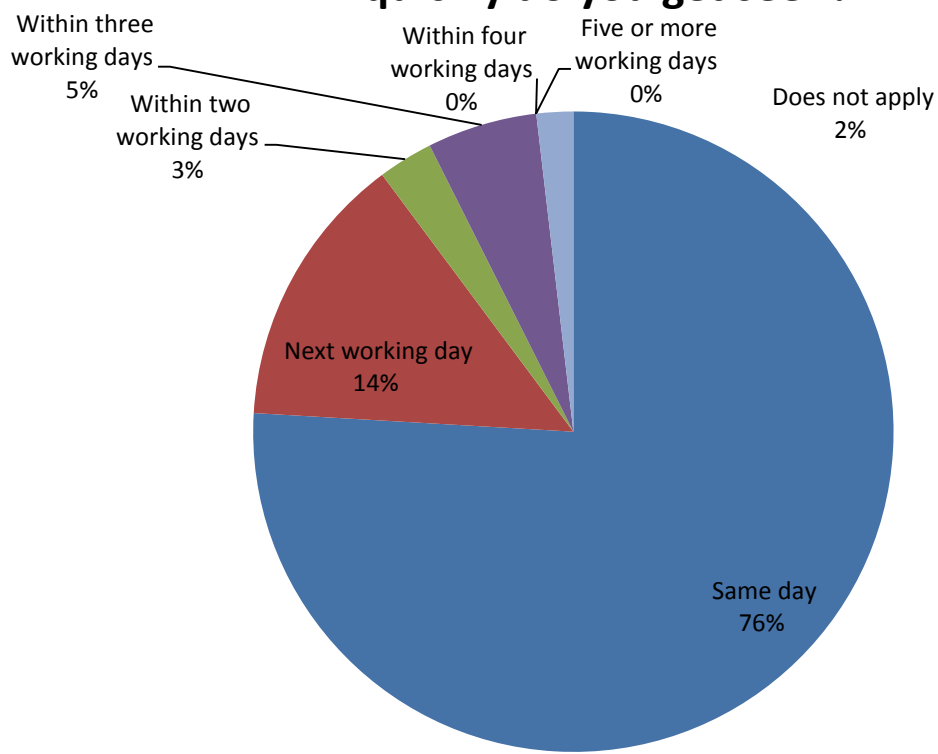
## Thinking of when you want to see a particular doctor: how quickly do you usually get seen?



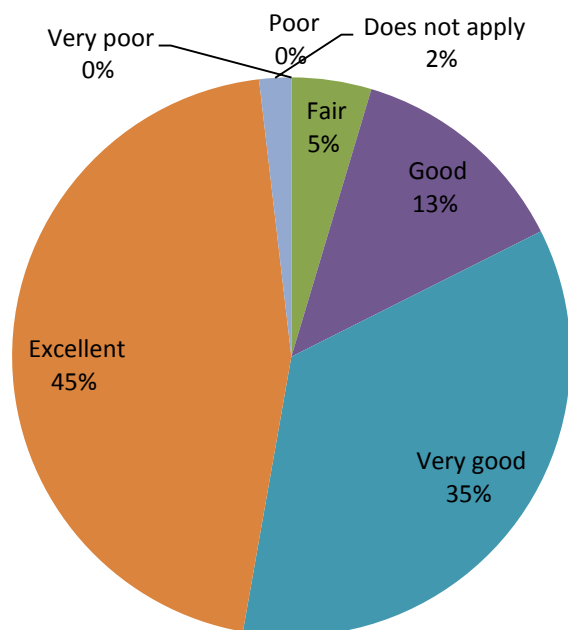
## How do you rate this?



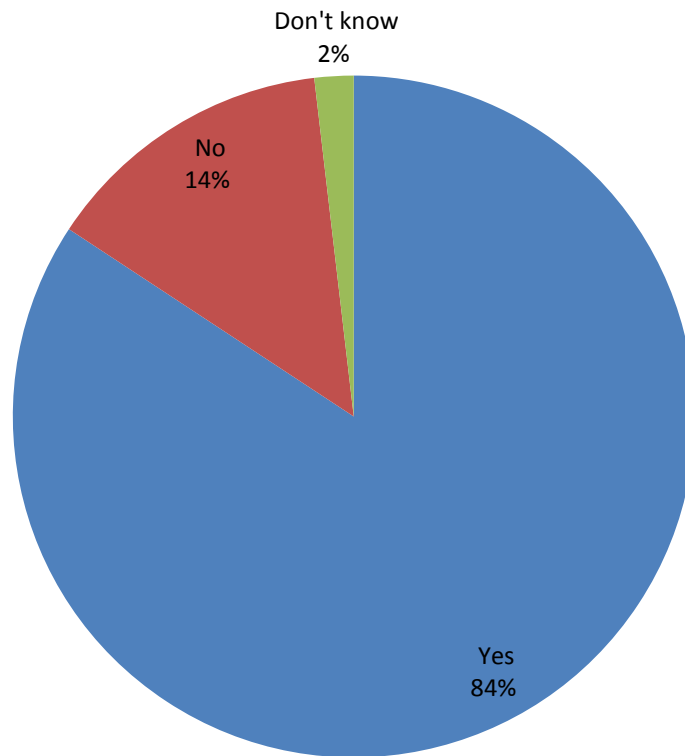
## When you are willing to see any doctor: How quickly do you get seen?.



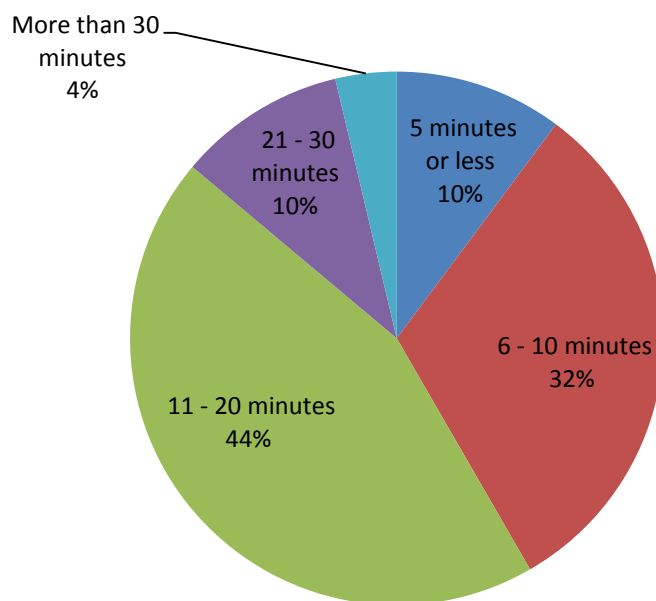
## How do you rate this?



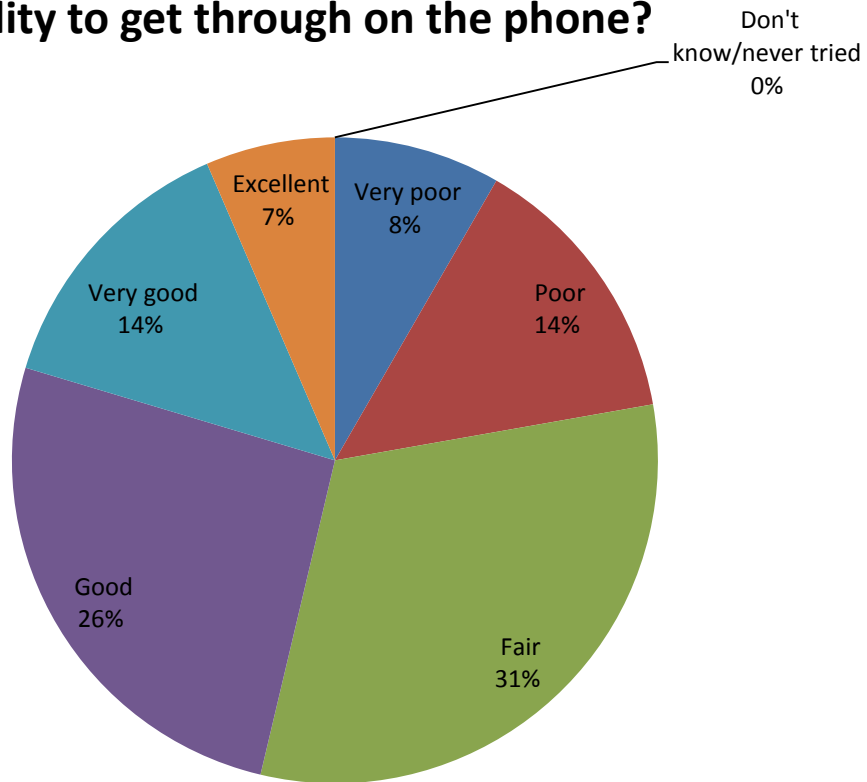
## Can you get seen on the same day if you need an urgent appointment?



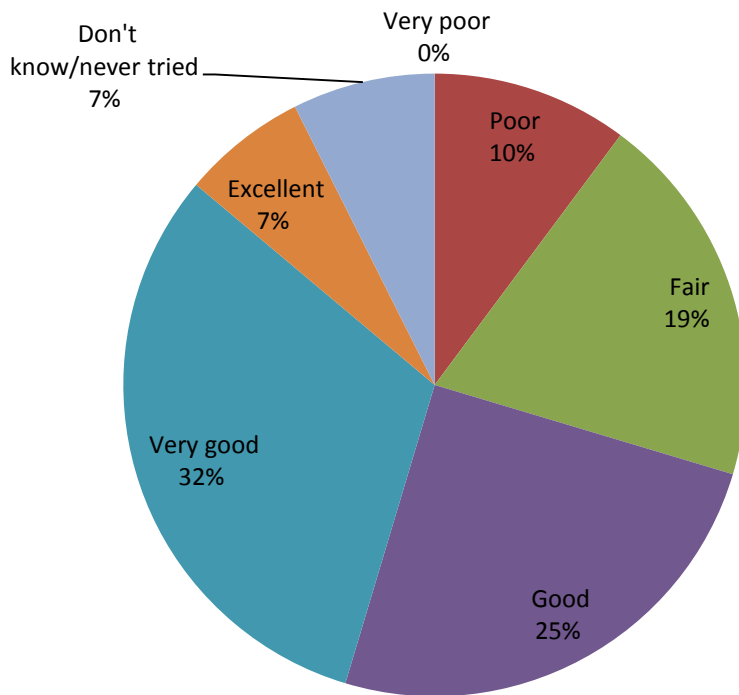
## How long do you have to wait for your consultation to begin?



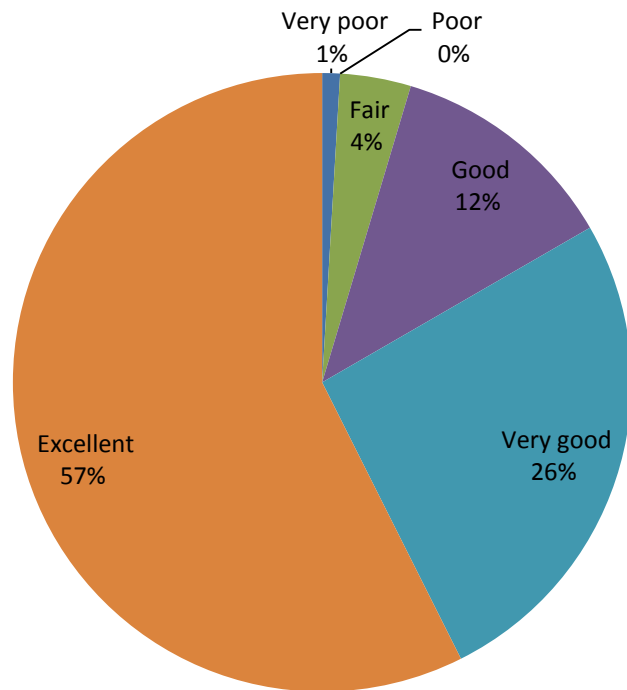
### Ability to get through on the phone?



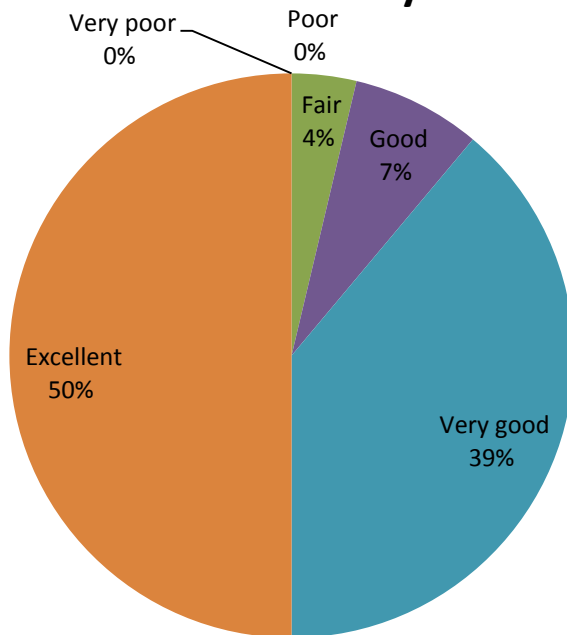
### Ability to speak to a doctor on the phone?



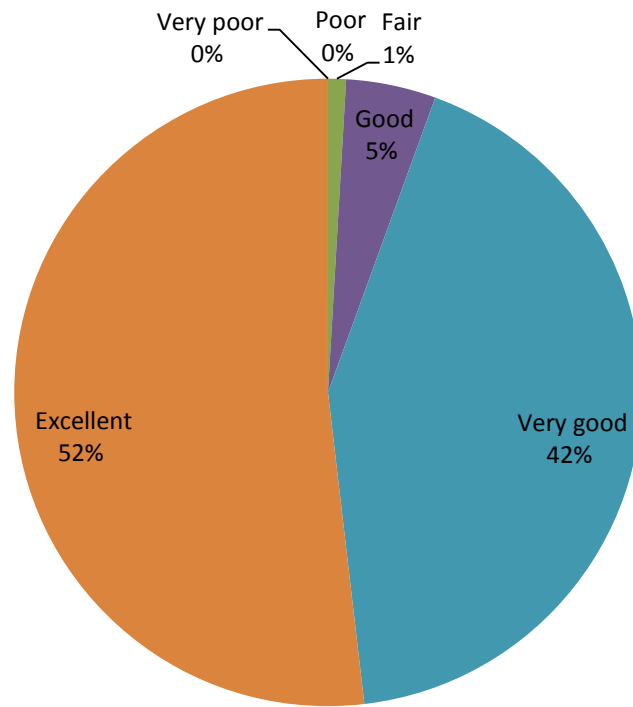
### How well the doctor listens to what you have to say?



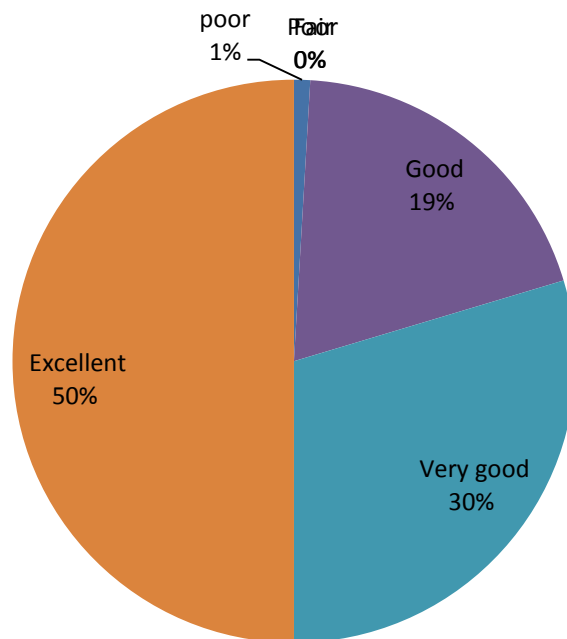
### How well the doctor explains your problem or treatment that you need?



## The amount of time your doctor spends with you?

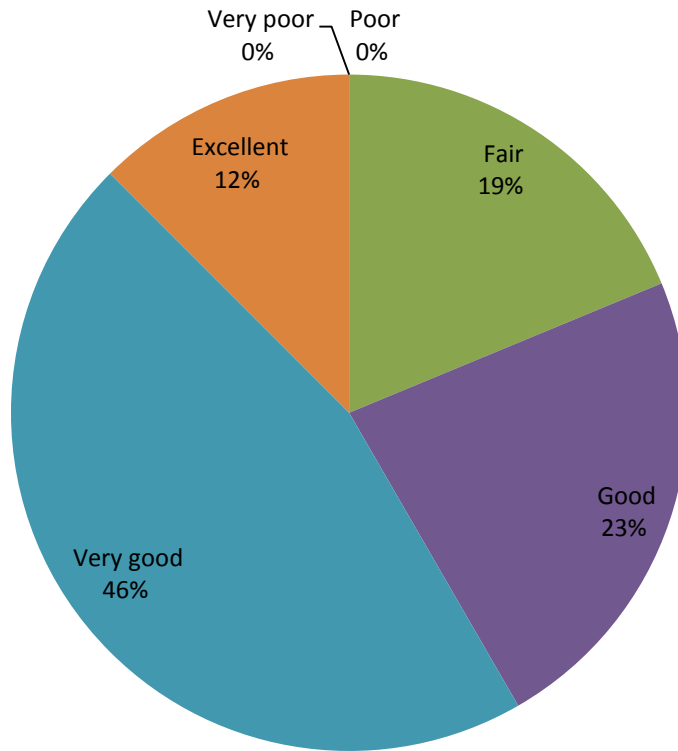


## The doctors caring and concern for you?

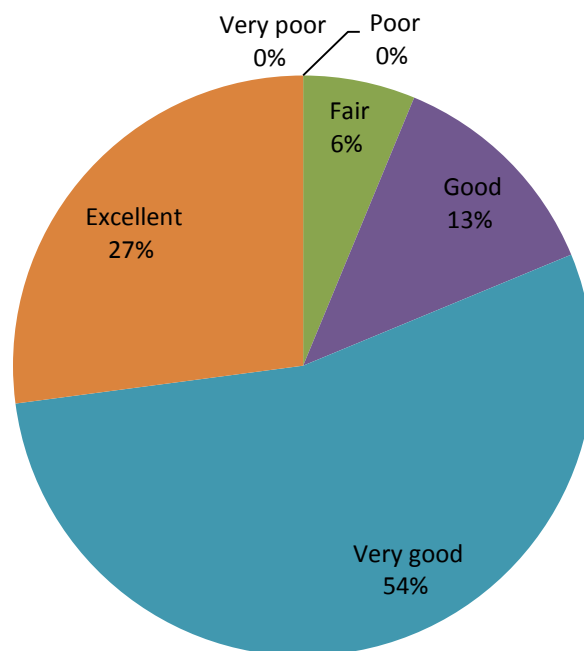




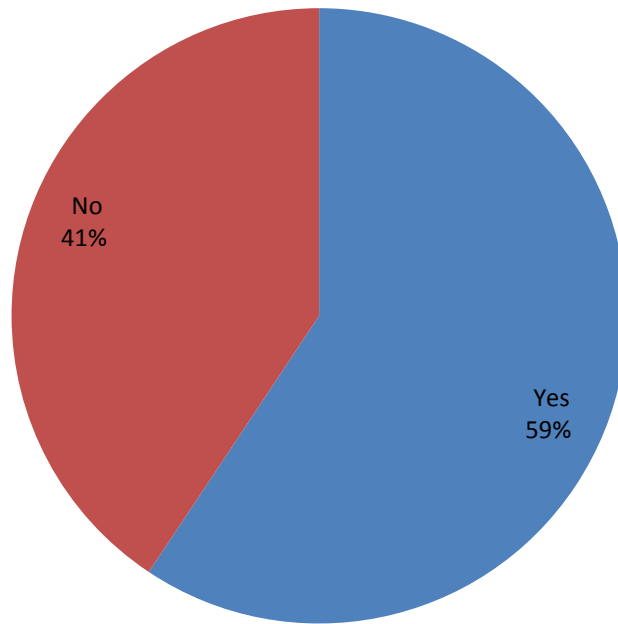
## How well the nurse listens to you?



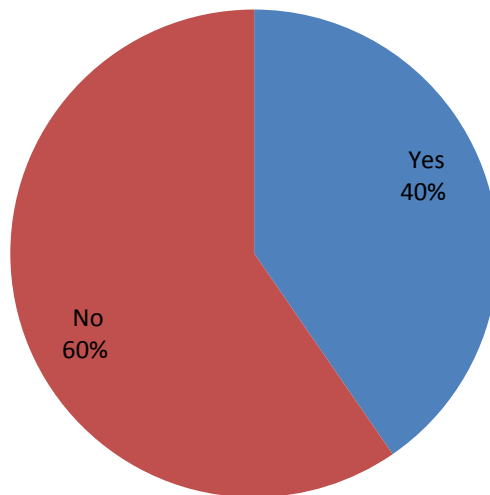
## Quality of care the nurses provide?



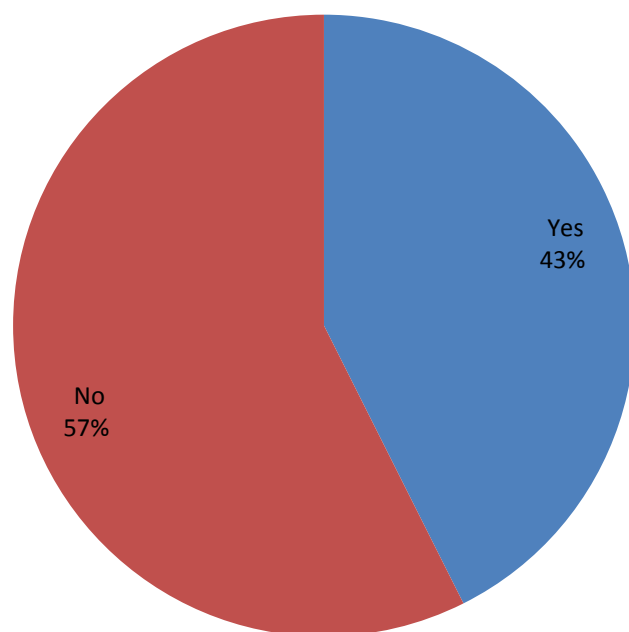
### Have you found our website helpful?



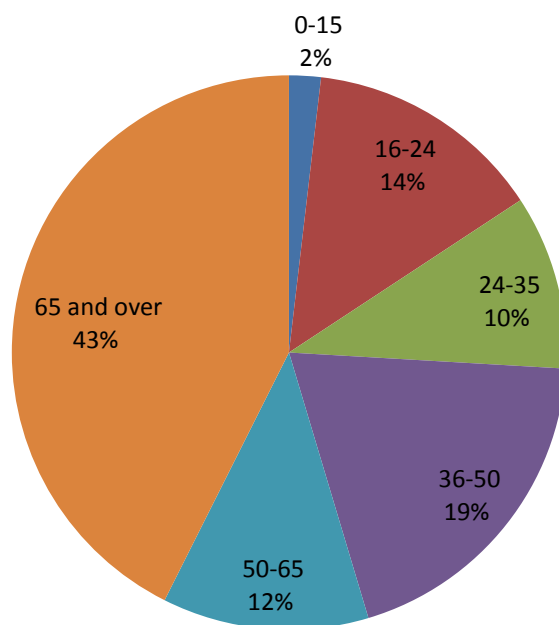
### Are you aware of our new phone texting service?



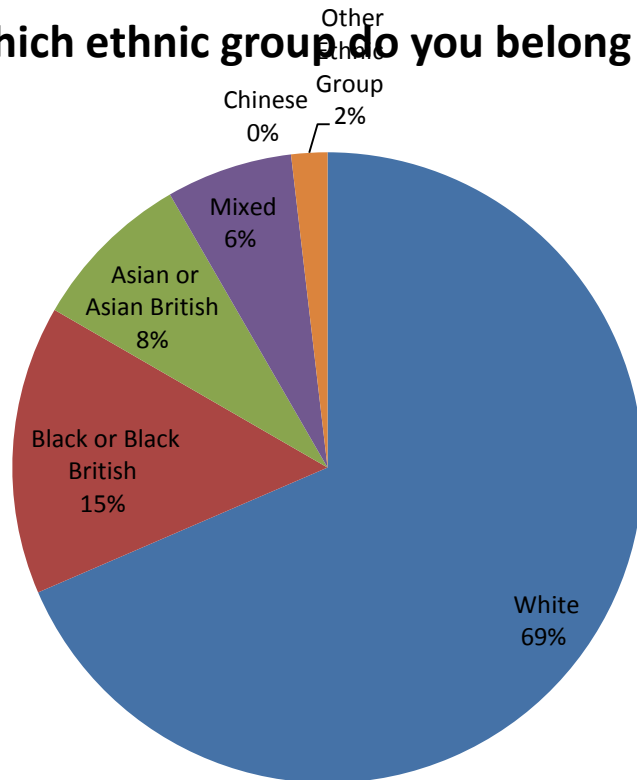
## Do you think there is sufficient parking?



## How old are you?



## Which ethnic group do you belong to?



## What best describes you?

