



**ARCADIAN GARDENS SURGERY  
PATIENT PARTICIPATION GROUP (PPG) MEETING**

**Wednesday 26<sup>th</sup> June 2019**

**Welcome and Introductions**

**Changes at the surgery since last PPG meeting**

- *Yoga / Cooking Classes*
- *New Website*
- *New Staff*

**Prescribing and Pharmacies**

- *Patient monitoring of prescriptions (overuse/underuse) & importance of choosing a local, reliable pharmacy for EPS (Patient engagement with local pharmacies i.e. PPG with chemists?)*
- *Patient Access for ease of ordering*

**Opening Hours**

- *How can we provide a better service within the current hours we are open*
- *In February we carried out an audit on our opening hours and received 165 responses confirming satisfaction with our current opening times.*

**Future Engagement**

- *How can we improve our ability to communicate and engage with each other going forward*