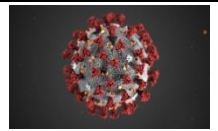


Nightingale House

Jan 2021 Newsletter



Issue 4

January 2021

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Changes**

We now have a new 'babble' telephone system with many advanced features including call recording which will help with training & development in the practice.

Our new consulting room should be completed in February giving us the flexibility to see more patients and offer additional services.

What a difficult 10 months this has been for everyone

Our staff have worked tirelessly to maintain a high level of service to our patients, despite personal illness and loss

We have done our utmost to follow all guidelines, to maintain strict Infection Control procedures, carry out risk assessments and implement the multitude of changes

Now, we are faced with the mammoth challenge of vaccinating our at risk patients. I am happy to report that we are off to a flying start with 80% of our eligible patients offered a vaccine at one of the Enfield Hubs

The vaccination program will continue to widen in the coming weeks and months. Once there is a stable supply in the area, our clinicians are trained and ready to start to administer them!

With information and advice changing on a daily basis we have decided that supplying links to reliable information would be the best way to keep you informed with what is going on

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/coronavirus-vaccine/>

<https://patient.info/coronavirus-covid-19>

<https://111.nhs.uk/>

<https://www.gov.uk/coronavirus>

<https://www.enfield.gov.uk/services/your-council/enfield-response-to-covid-19/>

What is eConsult?

eConsult enables GP practices to offer online consultations to their patients. This allows patients to submit their symptoms or requests to their own GP electronically and offers around the clock NHS self-help information, signposting to services, and a symptom checker.

eConsult is designed to enhance patient access and signpost patients to the right place at the right time for their care. Live in 3263 NHS practices, eConsult gives millions of patients access to their own GP online.

How do you use eConsult?

Go to our website www.nightingalehousesurgery.nhs.uk. Click on 'check your symptoms' and then 'Ask Your GP for Advice'. Fill in the online form or 'eConsult' with information about symptoms, conditions or treatment. You can use it to request help with prescriptions, sick notes or GP letters.

eConsults are helping to free up telephone lines for those patients that need to get through.

Staff Changes

A Warm Welcome

Dr Equi Ajogbe- GP- has been with us since August 2020. She has a special interest in obstetrics, gynaecology and family planning

Priya Sharma- Physician Associate- has been with us since September 2020. Priya works alongside our GP's and is able to offer consultations under their supervision

Anthonia Idowu- Clinical Pharmacist- has been with us since May 2020. Anthonia provides support to patients in all areas of medication as well as long term condition management

Sad Farewell – with best wishes for a long and happy retirement

Nurse Cherie Nelson- Retired in December 2020 after 6 years with this practice

Valerie Gary- Senior Receptionist-Retiring at the end of March after 25 years of hard work and unrivalled professionalism, care and support towards our patients

Dr Janet Thomas- Retiring at the end of June. This is a huge loss to the practice! Janet has been an integral part of the practice for 27 years will be much missed by staff and patients alike