

PPG MEETING MINUTES

Date: 28.08.24

Venue: MS TEAMS

Chair- Samina Khan
Minutes - Ruby Ray
Present – Patient Group

ITEM	DISCUSSION	ACTION
Patient Feedback	<ul style="list-style-type: none">• Discussed results of National Patient Survey and highlighted the areas the practice has improved. Explained new survey would review changes made.• Members shared their positive experiences of the practice.	Practice to send out survey with agreed questions
Gardener	<ul style="list-style-type: none">• Following up from last PPG meeting where we discussed finding a volunteer for the gardening. Unable to find anybody yet, attendees will keep an eye out.	Practice to send a message to PPG members to ask for volunteers.
Open Day	<ul style="list-style-type: none">• Discussed our recent open day and how much of a great turn out it was. Over 200 patients turned up for health checks• Also discussed our ideas for the next open day – plan to spend time with patients showing how to use the NHS app and the benefits of having it, diabetes discussions, flu vaccines offered etc. Everyone agreed really good idea and would be keen to find out more information closer to the time.	
AOB	<ul style="list-style-type: none">• Refurbishment ongoing throughout the building of which patients are already noticing the improvements.	
Next PPG meeting	<ul style="list-style-type: none">• Agreed the next PPG meeting will be F2F.• If anyone wants to add an item to the agenda they can contact Ruby or Samina.	