

SEAFORD MEDICAL PRACTICE PATIENT PARTICIPATION GROUP

NOTES OF A MEETING HELD ON Thursday 9th May 2024

Present:	Sue Smith (PPG Chair) Dr Shavetha Vasdev Dr IanCocburn Lorraine Downey Paul Colborn RM Allen Snell John Edson Sally Anne Heaseman Myrtle Kracke David Burleigh	Zena Gibbs Jill Allen Valerie Sng Heather Turner Charis Isted Christine Turnbull Steve Machan Christine Machan	Mark Wilkinson Mary Day Janet Hamill Christine Stringer
Apologies:	Pam Burleigh, Maggie Chitty, Sue Hewer, Des Pritchard, Penny Lower, Val Callon, Elizabeth Marchant, Nic Hone, Angela Paice.		

1.	Welcome New Members: Mary Day, Christine Stringer, and Janet Hamill
2.	Notes of meeting held on 8th February 2024
	The notes, having been previously circulated, were agreed.
	Review actions from meeting held on 8th February
	<p>All actions were reviewed and noted as completed or in progress. Specific actions highlighted:</p> <p>MW asked if the practice can put up notices in the waiting room advising that the system will close once we are capacity. :Action PC/LD to arrange for this-completed</p> <p>Action : PC to remind the Receptionist re Dr Humphreys covering for MJ – Completed</p> <p>Request for more printed copies of template to be put on the table in the waiting room. - completed</p> <p>Action: to Ask the Newhaven surgery's if they would be able to take the bloods for our patients – The Clinical Governance does not allow this. Please see AOB</p> <p>Consider parking for parents in the front car park : Action AP to follow up with NHS Property Service</p>

		The TV screen and waiting time and accuracy of the information showing Action: PC to ensure this correct throughout the day - Completed
3.	Update from Practice	
	3.1	New Practice Website
		Thank you to Charis and Sue Hewer who have been working closely with Angela on the Practices new website, which should be going live in the summer. CI asked for more volunteers to help test this – Sue Smith and Steve Machan have offered their services – Action: AP to get in touch to organise.
	3.2	Mock CQC (Deep Dive Day) Feedback from March
		The Practice completed a mock CQC inspection in March, with very positive feedback. This was done by an External Team. The purpose behind the Deep Dive Day was to ensure that all compliance is correct and adhered to. The Practice decided to do this due to having a lot of change over the past 3 years and the last inspection being completed in 2018. This was an informative day with no glaring problems.
	3.3	Staff Maternity Leave
		The Practice will be saying goodbye to Nurse Danni and Receptionist Robyn as they leave us to have their babies. We will be welcoming back Lydia from maternity leave in the summer.
	3.4	Dr Jackson Update
		Dr Jackson continues to have tests and treatment, doing well. He continues to support the Practice behind the scenes as Finance Partner along with his other roles within NHS Sussex
	3.5	Current National Climate
		Dr Vasdev spoke to the group about the National climate and the past 5-year contract for general practice which has now come to an end. General practice has now been imposed with an interim contract which has a less than 2% uplift, this is less than inflation. This uplift did not take into consideration the increase in the National minimum wage, NI etc. Talks are now being held between the British Medical Association and NHS England. With this in mind, the practice has decided to freeze any recruitment. Any staff who leave or retire will not be replaced. The Practice continues to deliver the best, safest care possible for our patients, but with the current narrative some services may be affected. The Practice will be communicating more in the coming months “Rebuild General Practice Comms’ will follow on the website and the waiting room. Dr Vasdev also discussed the different way of increasing the practice income with Research Studies, which will relate to patient care.

	3.6	Blood Test current situation There is currently a 4-week waiting time for Blood Test appointments at the Practice and Eastbourne hospital. The Practice is trying to reduce the waiting time, but the national payments mean that the practice works at a loss. All practices in the area are in talks at a higher level to try to negotiate a better tariff. Diagnostic centres payments are considerably more than Practices.
4.	Pharmacy 1st - CI The group discussed the Pharmacy 1st Service, which was rolled out in April. Currently only Boots in Seaford are offering this service to patients. Dr Vasdev talked about the service and figures from Sussex showed that the service had received 5500 referrals over 3months. With 74% of patients self-referring and 20% being referred by GP Practices. Clinicians are finding a lot of the Pharmacy work coming back to GP's as Pharmacy will only deal with one issue or may not be appropriate, if the patient discusses anything else they are sent back to GP's. Overall, not a very positive picture and not reducing the workload for GPs	
5.	How many SMP GPs work for Southdowns Healthcare- PL Dr Vasdev asked for clarification regarding this question. No Seaford Medical Practice GP works privately for SDHC. We do have 1 GP and one Paramedic Practitioner who work for the Extended Access Service on a Saturday morning at the Practice which forms part of the GP contract. Penny wanted it to be noted that she was currently in Bexhill for a routine medical appointment at the time of the meeting.	
6.	If patients consult privately with South Downs Health Care GP and need an onward referral will that also be for private? SS Dr Vasdev clarified that if a patient attended any private consultations with a SDHC GP, they can be referred back into the NHS. This would be under the current waiting list times for NHS though. Private Prescriptions were also discussed and Dr Vasdev confirmed that this also can be converted to an NHS prescription, but this is not an immediate process.	
7.	Comments from Suggestion Box and PPG Memeber No comment suggestion or samples left in the suggestion box.	
8.	AOB Date of Next Meeting Action: to Ask the Newhaven surgery's if they would be able to take the bloods for our patients – The Clinical Governance does not allow this. – CI has asked if GP's can inform patients that they will have to attend Brighton Hospital for Blood Test when referring to Brighton Hospital.	

HT asked if there was any comment from the Practice regarding the Lib Dem comments- The Practice confirmed that they are not engaged in any discussions.

HT asked who will be providing Flu and Covid vaccine for this year. The Practice confirmed that SDHC have been commissioned to deliver this on behalf of the Practice this year and will be still held in Seaford.

ZG –Covid vaccinations. We were only offered covid jabs at Victoria Medical Centre, Victoria Drive, Eastbourne. Luckily we have our own transport. Wheelchair accessible taxis are not often readily available and can be costly. Whereas; it would appear, Old School Surgery patients were offered the choice of two Seaford venues, Wave Active & Camerons? Apologies given and LD will discuss with SDHC.

Discussion around SDHC not answering the phone line for the Covid Vaccine – **Action LD to pick up with SDHC.**

AS – Please when communicating that the Practice will be closed for Training Events can the Practice not send text messages out at 10pm and a couple of weeks in advance.

MW Offered to meet with SV regarding Research – **Action: LD to arrange meeting**

CI suggested speaking with SH regarding Comms from the Practice – **Action: AP to speak with SH**

SS finished the meeting with a compliment from a patient who said Seaford Medical Practice was the best Surgery she has ever been registered at.

Next meeting will be held 3rd October 4pm
The practice will issue an update in July LD to liaise with SS