

Patient Participation Group



MINUTES OF MEETING 17 SEPTEMBER 2019

In attendance:

Jackie Kelly (JK) Practice Manager	✓	Geoff Betteridge (GB) Chair	x	Felicity Trinder (FT) Acting Chair	✓	Pat Cocks (PC) Group Member	✓	Iain Neilson (IN) Group Member	✓
Angela Harrison (AH) Group Member	✓	Keith Mortimer (KM) Group Member	x	Michelle Keutenius (MK) Group Member	✓				

Matters discussed:	Action Required
Welcome Members were welcomed by the Acting Chair	
Apologies: Apologies received from GB and KM Tracie Hobby, Deputy Practice Manager, had hoped to attend the first part of the meeting but was unable to do so and sent her apologies.	
Minutes of Previous Meeting The minutes of the previous meeting held on 11 th June 2019 were approved and signed	To be posted on the website and notice board
Matters Arising from Minutes Buurtzorg – Neighbourhood Care Team: Unfortunately the expected speaker was unable to attend. Buurtzorg was again briefly discussed. Suggestion Box: A suitable suggestion box had been found and should be available soon. It will initially be placed on the reception desk. The notice to go on the box and forms for completion will be printed. GDPR The agreed statement was signed and filed together with the NHS advice on GDPR for PPGs PPG at Flu Clinics: It was decided that, due to the nature of the flu clinics, they would not be the appropriate time for us to have a presence. Partner Representation: Several suggestions were made for subjects to be discussed with Dr Malcolm when he hopes to attend the next meeting. Members were asked to email these to JK.	FT/JK Members
Primary Care Networks: JK gave an update on our PCN.	JK to continue to update

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JK to provide update on staffing: JK gave an update on the current staffing situation.	JK to continue to update
NAPP It was noted that FT had attended the NAPP conference in June. A report had already been submitted to members. An item on community pharmacies was discussed and concern was once again raised about the number of online pharmacies now available. It was agreed that we all need to support our excellent local pharmacies where there is a wealth of knowledge and service.	FT to continue to provide updates
Proposed Dates for Next Year's Meetings: Suggested dates had been circulated and were agreed. These are: 21 January, 31 March, 2 June, 4 August, and 27 October	
AOB: A request had been received for a poster to be displayed in the surgery about "Esther", a scheme adopted by the NHS and KCC aimed at truly patient-centred care for people with multiple health and care needs. The poster showed a series of meetings to be held to explain the philosophy. Unfortunately some of these had already taken place.	
Date of Next Meeting: Tuesday 21 January 2020 at 6.30 pm	

*not in attendance but
confirmed as an accurate record.*

[Signature] 18/02/20
CHAIR.