

New Lyminge Surgery

Patient Participation Group Newsletter – August 2023

WEBSITE: New Lyminge Surgery have been developing a new website. This will go live week commencing 18.09.23. This new website has many advantages for both the practice in that it is easier to update, and for patients, in that it is simpler to navigate and use.

FLU CLINICS: Flu clinics will be held on Saturday 7th October and Saturday 14th October. Eligible patients will shortly receive an invite, either electronically or by post, to book an appointment on either of these days. The clinics will run from 09:00-13:00 and 14:00-16:00. Patients contacting the practice for other reasons from now are encouraged to make their booking then, rather than telephoning specifically.

COVID BOOSTER: The NHS has announced a number of operational and financial changes to the specification around the delivery of this programme. As a result, the PCN of which the NLS is part, has not yet taken a decision about the delivery of Covid boosters for its patients. This campaign is targeting:–

- Residents in care homes for older adults
- All adults aged 65 years and over
- People aged 6 months to 64 years in a clinical risk group
- Frontline health and social care workers.
- People aged 12 to 64 years who are household contacts of people with immunosuppression.
- People aged 16 to 64 years who are carers and staff working in care homes for older adults

All eligible patients will be notified in due course.

LYMINGE PHARMACY: Many patients will be aware that Lyminge Pharmacy have been experiencing some difficulties over the last month as the company which owns them, with 11 other pharmacies, has gone into administration. The main issue for the Lyminge pharmacy has been that they have been unable to order medical supplies and as a result, their stock had dwindled and they been unable to fill some prescriptions. Both Lyminge practices have been working hard to support the pharmacy in an effort to minimise the impact on patients. We all want the pharmacy to continue going forward and are hoping that it will be taken over and become fully operational.

WE HAD GOOD NEWS from the pharmacy on Thursday 17th August. They have received their first order of medication and can now dispense the majority of prescriptions.

NEW STAFF MEMBER: The practice is pleased to announce that they have been joined by Amy Rutter an experienced pharmacy technician who will be a great asset to the practice team.

THE NHS APP: The practice encourages as many patients as can, to download and use the NHS app. Among the benefits in contacting the practice via the NHS app are; simpler ordering of repeat medication and completing an Econsult request. If you require help downloading this app, practice staff are happy to assist.

The PPG: The PPG has recently welcomed several new members, who will be a huge benefit in representing patient views and supporting the practice.

This newsletter is produced jointly by the Managing Partner Stephen Weller and the PPG Chair

Yvonne Noble