

FREQUENTLY ASKED QUESTIONS

1. Does the proposed relocation mean that I will no longer have Dr Ford as my GP?

No, you would be able to move with us if you wanted to and keep Dr Ford as your GP.

2. Does the proposed relocation mean I will not be able to access appointments?

No, you will be seen at the proposed new site.

3. Why are we looking to move?

We have outgrown this building and are looking to move to purpose built , premises that offer better facilities and more consulting rooms still within the locality.

4. Will I be expected to travel to the new site?

The Golf Road site has nearby parking facilities. You would be expected to travel to the new site for face-to-face appointments but remote consultations will still be available

5. What if I don't want to travel?

You have the option to register at an alternative surgery within your boundary and we can support you with this.

6. What will I have to do?

Decide if you would like to stay with Dr Ford as your GP and move with us to the proposed site or register with one of the other Deal surgeries instead.

7. What benefits are there for me with the proposed relocation?

We would be able to offer more services on site e.g.you would be able to see a physiotherapist, counsellor, or social prescriber at the proposed new location.

8. Will the Surgery still be called Manor Road?

No we will have to change our name but nothing else will change. It will not change the standard of service you currently get although it will allow us to add additional services.

9. Where will I park?

There are 8 allocated parking spaces behind the surgery including 3 disabled bays.