

PPG MEETING MINUTES - 18.1.23

Attendees:

Katie Minter and Stacy Haxell

5 PPG Members

A warm welcome after a long break following Covid, and a brief explanation of an update about the surgery. Katie explained that we have two new physiotherapist, Named Dele and Santiago that hold surgeries on Thursday and Fridays weekly. Further to this, there are two new receptionist that have joined the team one of which Katie introduced as she would now be assisting in the PPL. Stacy and Hollie.

Katie also informed the attendees of the social prescribing service that are available to see patients within the surgery weekly and gave a brief explanation of the services or help that are offered. Eg help with benefits, financing, social inclusion.

We discussed the Econsult process and thought that it was actually quite useful and effective within the surgery.

Many questions were ask to Stacy and Katie regarding the daily runnings and operations within the surgery. Out of this came a few suggestions from the attendees as follows.

Would like more appointments

Would like a walk in clinic at least twice a week

Would like an extra GP

These suggestions are to be discussed at the next staff meeting Monday 30th January 2023.

Next meeting date set