

# DYSART SURGERY

## PATIENT PARTICIPATION GROUP MINUTES



**Tuesday 17 April 2018, 18.30 – 19.30**

<b>Attendees:</b>	<b>Apologies:</b>
Ghislaine Morton	Penny Ryba Amy Criddle
Barbara Wall	Janet Airey
Chris Jenner	Rajula Singh
Irene Jenner	Gianna Stanford
Geoffrey Lewis	Maggie Greenwood
Roy Gore	Lindsey Buckles
Helen Norris (visitor)	Terry Atkinson
Kirsty Treadwell (visitor)	Ted Duszynski and Clare Duszynska
	Lee Gibbs

**Action:**

<b>1.0 Apologies for absence</b>		
	Please see above.	
<b>2.0 Minutes of the last meeting</b>		
	Accepted	
<b>3.0 Matters arising from the previous minutes</b>		
	Posters in the waiting room have been well received with positive comments from patients.	
<b>4.0 Open Evening</b>		
	The Open Evening held on 13 <sup>th</sup> March was deemed a success with 30 attendees. Three short talks were given covering the role of the PPG, changes to some prescription medicines and an update on the surgery move. There was an opportunity for a question and answer session. It is proposed to hold another Open Evening later in 2018	
<b>5.0 Bromley Well</b>		
	Kirsty Treadwell gave a presentation about Bromley Well. This organisation offers a variety of services to support people in Bromley with health needs, particularly long term health needs, via a single point of access. People can self refer to the service. The services are delivered by Bromley Third Sector Enterprise and funded by the London Bromley of Bromley and Bromley CCG. Self referral page will be added to the Dysart website	<b>G la G</b>
<b>6.0 Updates from practice staff</b>		
	Jacqui Fruin is leaving the practice. Dr Okoh is joining the practice Dr Smith is leaving the practice	
<b>7.0 Complaints/NHS Choices/significant events</b>		
	Nothing of significance	
<b>8.0 Any other business</b>		
	All emails to the PPG will be BCC'd rather than CC'd to members	<b>BW</b>

**Date of next meeting**

Tuesday 17<sup>th</sup> July 2018 at 18.30