

Privacy Notice – Patient Participation and Engagement Groups

This practice hosts Patient Participation and Engagement groups to improve the quality of services delivered by the practice.

We collect and store information that has been received directly from you if you are actively involved in the Patient Participation or Engagement group. The Practice uses the following methods of patient engagement:

- Face to Face Meetings
- Virtual Meetings
- Emails

We may share information with the following organisations with your explicit consent or when the law allows: Bromley Connect Primary Care Network (PCN) to support PCN patient engagement group.

You have the right to object to your identifiable information being used or shared for this purpose. Please speak to the practice if you no longer wish to have your data used or be a part of the Patient Participation or Engagement group.

1) Controller contact details	London Lane Clinic Kinnaird House, 37-39 London Lane, Bromley, Kent, BR1 4HB Tel: 0208 460 2661
2) Data Protection Officer contact details	Danielle Gibbons GP Data Protection Officer gpdpo@selondonics.nhs.uk
3) Purpose of the sharing	Public Task
4) Lawfulness Conditions	The lawful justifications for the processing and possible sharing of this data are; -

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	Article 6(1)(a) “the data subject has given consent to the processing of his or her personal data for one or more specific purposes”.
5) Recipient or categories of recipients of the shared data	The data may be shared with Bromley Connect Primary Care Network - Bromley Connect PCN
6) Rights to object	You do not have to consent to your data being used for the patient participation or engagement groups. You can change your mind and withdraw your consent at any time. Contact the Practice using the contact details above.
7) Right to access and correct	You have the right to access any identifiable data that is being shared and have any inaccuracies corrected.
8) Retention period	The data will be retained for the period as specified in the national records retention schedule.
9) Right to Complain.	<p>You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/make-a-complaint/data-protection-complaints/</p> <p>or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)</p> <p>There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)</p>