

Patient Survey 2022-23 Results and Graphs

S.No	Questions	Poor	Good	Very Good	Excellent	Don't Know	Grand Total
1	How helpful do you find the receptionists and practise staff at the surgery?	1	28	28	76	0	133
2	How is your experience of making an appointment at the surgery during covid period?	9	29	31	45	19	133
3	During your last practise appointment, did you have confidence and trust in the healthcare professional you saw or spoke to?	0	15	25	92	1	133
4	How satisfied are you at the standard of facilities/services in the surgery i.e. waiting room, phlebotomy (blood testing) service, consulting rooms, toilets?	0	17	42	73	1	133
5	How has your experience been with the Practice nurses?	1	13	29	70	11	124
6	How has your experience been with the Trainee Doctor	0	9	22	24	69	124
7	How satisfied are you with the opening hours/extended hours at the surgery?	2	18	40	56	8	124
8	Overall, how would you describe your experience at Sundridge Medical Practice during covid period?	2	22	28	62	10	124
		No	Yes				Grand Total
9	Have you visited our surgery website? <a href="http://www.sundridgemedicalpractice.nhs.uk">www.sundridgemedicalpractice.nhs.uk</a>	69	55				124
10	Have you availed eConsult through surgery website to received response from surgery within two working days?	90	34				124

