

ASGP PPG FORUM MINUTES

5th March 2015 7pm

Meeting called by:	Group	Type of meeting:	Quarterly
Facilitator:	Denise	Note taker:	JP
Timekeeper:	Carol Sharma (Chair)		
Attendees:	CS, EF, DG, ID, JM, JP, JS and speaker Ruth Samuel (Southwark Carers)		
Apologies:	CO, CT,		
Previous Minutes:	Agreed. Nothing arising.		
Please bring:			

MINUTES

Topic		Action
Previous minutes discussed		
Welcome and Apologies		
1 Guest Speaker Ruth Samuel Southwark Carers	<p>Interesting talk from Southwark Carers who assess needs of people who care for others, they offer advice. Southwark Carers are a lifeline for Carers.</p> <p>Ruth described the Southwark Strategy For Carers.</p> <p>The Chair asked could the PPG offer any support or help to Southwark carers? Denise said the Practice would be glad to have Southwark Carers put up a stall in the waiting room, say monthly, to publicise the services to patients.</p>	<p>RS said she'd find out about doing this.</p> <p>Discuss Carers at every Group meeting. JP will add Carer registering to the patient slips. (Done)</p>
3 Neighbourhood Group Update now called Locality Group	<p>Now called the 'Locality' Group. Attended on 4 March by ID and CS. Discussed:-</p> <p>Extended Access - people can go to other health centres. In North Southwark's case this will be Bermondsey Spa</p> <p>Quay Health Solutions are key in this service</p> <p>A new initiative is going to be promoted 'Ask your pharmacist' before your contact your GP</p> <p>Very soon there will be no specialist detox places in London.</p>	
4 Albion Street Steering Group	<p>DG and JS went to last meeting. 3 others present.</p> <p>The plan for the school is underway.</p> <p>The Albion Street Steering Group can't help regarding a new location for this Practice.</p>	JS will go to next meeting.
5 Patient Survey	<p>Survey about this building. Over 100 responses.</p> <p>See separate typed analysis of comments.</p> <p>Also a few negative comments about this Practice on NHS</p>	Individuals in Patient Group to comment on NHS Choices

	Choices.	and suggest people come to the Patient Group to assist in initiating change.
6 PPG Action Plan	<ul style="list-style-type: none"> · Increasing members-encourage patients to attend via the newsletter, scripts, word of mouth and the notice board · Patient Survey-Has been completed comments will be displayed in surgery on the notice boards · Supporting the practice in our quest for a new building. The survey was devised to get patient opinion on the current building. 	
7 Friends and Family	This is an ongoing survey within the NHS	Individuals to recommend staff they've consulted to other patients.
AOB	<p>JM reminded us of need to plan for next Flu clinic.</p> <p>JP mentioned the difficulties in accessing other services by telephone. Unfortunately the practice have no control over this and they have to use the same numbers so experience the same problems.</p> <p>JP suggested adding about booking online to slips to be given to patients in waiting room.</p> <p>DG pointed out the new toys bought for the practice by the PPG funding.</p>	John will add to slips. (Done)
Next meetings:	Wednesday 17/06/2015 pm at Albion Street @ 2:00pm	
Special notes:		