

<b>ASGP PPG FORUM MINUTES</b>		<b>Wednesday 21.2.2018</b>	
<b>Meeting called by:</b>	<b>Group</b>	<b>Type of meeting:</b>	<b>Quarterly</b>
<b>Facilitator:</b>		<b>Note taker:</b>	DG
<b>Timekeeper:</b>			
<b>Attendees:</b>	MD, TS, JS, RS, JM, PM, CDI, RD, TT, EG,EF, DG, KC		
<b>Apologies:</b>	CB.		
<b>Previous Minutes:</b>	OK'd		
<b>Please bring:</b>			
<b>ITEMS</b>			
<b>Topic</b>			
Introductions and apologies			
Research talk from CRN. What Albion Street Group Practice (doing? / patients can do.)			<ul style="list-style-type: none"> <li>• The Clinical Research Network is part of the National Institute of Health Research. The CRN works with GP practices to identify patients who may be suitable to take part in NHS research and/or recruit patients to clinical research.</li> <li>• Clinical Research is an integral part of making sure that NHS can deliver the best possible care, as safely and cost-effectively as possible.</li> <li>• All research which the CRN and practice work on together has been approved by the health research authority and a research ethics committee.</li> <li>• Patient identification takes place within the practice, patient details are not shared with researchers.</li> <li>• If patients are keen to support clinical research they can use the UK Clinical Trials Gateway website to search for current studies relating to a condition of interest. <a href="https://www.ukctg.nihr.ac.uk/">https://www.ukctg.nihr.ac.uk/</a></li> <li>• Patients can also sign up to Join Dementia Research- this a 'consent for contact' scheme; once signed up researchers may get in touch with information about dementia related research. You do not have to take part in any studies if you do not want to- taking part in research is always voluntary. <a href="https://www.joindementiaresearch.nihr.ac.uk/">https://www.joindementiaresearch.nihr.ac.uk/</a></li> </ul>

Building Update. MD recommendations.	Looking to have 2 new consulting rooms upstairs unfortunately no lift provision-watch this space
Staff changes.	Dr Kennedy has left us for the time being. Dr Sarah Aulds who was a registrar is staying with us
Pharmacy in practice. Misha Patel.	Misha will be looking at and reviewing in the first instance patient discharges from hospital
Position of Chair.	Carol will be returning in March. The chairs role will be coming up for re-election in the meantime MD will continue as at present.
Feedback from MD on North Southwark PPG and EPEC.	MD to input. Anyone can attend these meetings
ASGP issues to be taken to North Southwark PPG.	MD to input.
Free Public WiFi at every GP Practice. How to promote? / Why use it? /	Currently not working and has been passed to the CCG for assistance
Feedback Healthwatch GP access.	MD is going to take his concerns to the EPEC meeting.
GP Patient survey.	<p>We undertook this on the phone message and the results are as follows:</p> <p><b>1) 105 responses</b> (101 paper, 4 online) over a 2 week period beginning End Jan 2018</p> <p><b>2) Results</b> - whilst not conclusive for there are enough people saying it is too long...</p> <p><b>3) Comments as follows:</b></p> <p>Online system good</p> <p>Cant get through, would be great if could speak to someone first, then options later</p> <p>Some receptionists are lovely, others make you feel more ill than you already are. Learn to have a bit of patience, and if you don't like the job you're in - find another.</p> <p>Shorter message</p> <p>Phone cuts off when you get to 1st in the queue</p> <p>The telephone system wasn't working yesterday when I called by it worked this morning</p> <p>Was cut off twice today when I reached 'next in line' to be answered !</p> <p>It is very difficult to get through to speak to someone</p>
Extended Primary Care extra services and uptake.	87k additional funding for this. It covers extra GP slots so that we can get patients seen when we have no immediate appointments. It is generally well received although some patients would prefer to see their 'own' GP
Friends and Family Monthly	Generally these are broken down and fed back via the website and notice board in practice. January's are not yet

Responses.	done, due to time restraints.
Feedback from MD on Southwark CCG Governing Body Committee, Southwark Primary Care Commissioning Group Committee and Southwark Health and Wellbeing Committee.	MD to update
On-Line and App's. <a href="http://www.myhealth.london.nhs.uk">www.myhealth.london.nhs.uk</a> Rosemary Watts. <a href="http://wwwmygp.io/app">wwwmygp.io/app</a>	These are really usefi=ul and offer a quick way to make appointments and order prescriptions. Much easier than registering for online access. Although you will not have access to your medical record via this app.
AOB.	Steps to take before contacting the GP-Action DG to check this is on the website
<b>Next meetings:</b>	<u>Dates for meetings for 2018.</u> Thursday 31 <sup>st</sup> May 6.30pm Thursday 6 <sup>th</sup> September 6.30pm Thursday 1 <sup>st</sup> November 2.00pm
<b>Special notes:</b>	