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| <b>ASGP PPG FORUM MINUTES</b> | <b>Tuesday 30<sup>th</sup> July 2019 6:30pm</b> |
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|---------------------------|------------------------|-------------------------|------------------|
| <b>Meeting called by:</b> | <b>Group</b>           | <b>Type of meeting:</b> | <b>Quarterly</b> |
| <b>Facilitator:</b>       |                        | <b>Note taker:</b>      | CB               |
| <b>Timekeeper:</b>        |                        |                         |                  |
| <b>Attendees:</b>         | MD, BO, RS, JS, GH, CB |                         |                  |
| <b>Apologies:</b>         | DG, JM, EF             |                         |                  |

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|--------------------------|--------|
| <b>Previous Minutes:</b> | agreed |
| <b>Please bring:</b>     |        |

## AGENDA

| <b>Topic</b>  | <b>Presenter</b>      |
|---|-----------------------|
| Introductions and apologies   |                       |
| Previous Minutes - Agreed   |                       |
| Matters Arising – Staff structure was now displayed on the PPG notice board – it will be in a larger print.   |                       |
| Building update – new submission by British Land to Southwark Council for the new health Centre to be in a new building at Old Police station site Lower Road   |                       |
| Merger with Park Medical – latest situation both practices are running as before – so patients should see no difference   |                       |
| New Name for Surgeries- Rotherhithe Health Partnership  |                       |
| Research update current research nothing to report  |                       |
| e-consult figures As Surgery opted for a soft launch the uptake is slowly increasing  |                       |
| Friends and Family test – 73 paper responses for June 0 online  |                       |
| New Staff Mercy Okai, Nurse Practitioner and Dr Kennedy, and Chaya Grossman Receptionist  |                       |
| Gemma – Surrey Docks Farm – Social Prescribing, Poster displayed on notice board. We were informed that all the new building work being done at the farm includes a Community Kitchen. More work is being done to include all Southwark residents. Currently there is spare capacity for children with special needs. Next year Gemma hopes to launch more major inclusive projects.  |                       |
| Feedback to and from North Southwark Locality PPG NHS app discussed & partnership Southwark. Discussions about GP appointments urgent and routine, booking etc. Albion Street appeared to have one of the best systems. Quay Health Solutions gave an update report. There are now 8 pharmacists in QHS working over 14 practices. In year 18/19 they performed 24,000 actions. 8,000 were face to face appointments with patients.<br>Feed back to go to the next North Southwark Locality PPG – under Special notes |                       |
| Feedback from Southwark Patient Participation Group Network ( SPPGN ) Bola Olatunde Membership and Engagement Manager NHS Southwark CCG gave a brief outline of what happened at the last meeting. MD was unable to attend that meeting.  | No feedback this time |
| NHS New App now live feedback welcomed via the app  |                       |
| Terms of Reference & Ground Rules agreed – to be displayed on PPG notice board  |                       |

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| Agreed need to increase interest. Staff member from Admin team to be involved  |  |  |
| Saturday Flu clinics dates 12 <sup>th</sup> Oct Adults only, 26 <sup>th</sup> Oct and 2 <sup>nd</sup> November posters to be displayed |  |  |
| <b>Next meetings:</b>  | <u>Dates for meetings for 2019/2020</u><br>Thursday 7 <sup>th</sup> November 2:00pm<br>Thursday 27 <sup>th</sup> February 2020 2.00pm  |  |
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| <b>Special notes:</b>  | The Surgery will be launching it's new Website in September.<br><br>Feedback to go to North Southwark Locality PPG on 18 <sup>th</sup> September 2019. <ol style="list-style-type: none"> <li>1. Building is not fit for purpose</li> <li>2. The Free WiFi seems to be up and running as it should be - at last. So MD has completed an online Friends and Family Test ( done on 28<sup>th</sup> July 2019 ) we wait to find out where/if this information gets to the Practice to me included in the other results.</li> <li>3. How can we get more interest and better attendance to the PPG. MD had also written an article in the Spring Practice newsletter.</li> </ol> |  |
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