

ASGP PPG FORUM MINUTES			Tuesday 7 th November 2019 @ 2pm		
Meeting called by:	Group	Type of meeting:	Quarterly		
Facilitator:		Note taker:	CB		
Timekeeper:					
Attendees:	MD, C D-M, PM, CB, KC, DG				
Apologies:	SN				
Previous Minutes:					
AGENDA					
Introductions and apologies					
Previous Minutes - Agreed					
Matters Arising - None					
Building update – Basic Plan has been approved, Proposed site Old Police Station Lower Rd					
Merger with Park Medical – New name – Rotherhithe Healthcare Partnership. Proposed we have a joint PPG in Spring or Summer					
New Website Live https://www.albionstreetgrouppractice.co.uk					
Research update no new studies for now					
e-consult figures					
Friends and Family test					
Staff Update, New staff: Iram – Pharmacist, Dr Hata maternity leave cover, Salaried Dr Dr Lalani,					
Flu clinics, good attendance					
<p>Feedback to and from North Southwark Locality PPG NHS app discussed & partnership Southwark. Feedback to go to the next North Southwark Locality PPG</p> <p><u>Engagement and patient experience report 2019 results summary</u></p> <p>Overall patient experience, Getting through on telephone, helpfulness of receptionists: Albion Street is just below Southwark average</p> <p>Ease of using website to look for information or access services, choice of appointments offered, experience of making an appointment, support to manage conditions and support from local organisations, satisfaction with appointment times available: Albion Street is above Southwark average,</p>					
<p>Feedback from Southwark Patient Participation Group Network (SPPGN)</p> <p>Restructuring of health care in South east London (see link)</p> <p>https://www.southwarkccg.nhs.uk/our-plans/response-to-the-NHS-Long-Term-Plan/Pages/Changes-to-south-east-London-CCGs.aspx</p>					
Next meetings:	<u>Dates for meeting 2019/2020</u> Thursday 27 th February 2020 2.00pm				
Special notes:	Feedback for go to North Southwark Locality PPG on 13 th November 2019. MD will attend. Building not fit for purpose, lack of rooms, Flu clinic success				