

## Friends and Family Test Responses October 2023 - September 2024

### Would you recommend Villa Street to your friends and family?

Total responses (paper copy and text messages) 1332

Extremely Likely	81.90%
Likely	13.70%
Neither Likely or Unlikely	1.90%
Unlikely	0.60%
Extremely unlikely	1.90%

### How would you rate your recent experience of booking an appointment?

Total responses (paper copy only) 118

Excellent	66.90%
Good	24.60%
Average	8.50%
Poor	0.00%
V Poor	0.00%

## Tag Cloud

