

Rushey Green site

The Primary Care Centre
Hawstead Road, Catford
London SE6 4JH
T: 020 7138 7150

Baring Road site

282 Baring Road
Grove Park
London SE12 0DS
T: 020 8857 5682

Meeting	Novum Health Partnership (NHP) Patient Participating Group(PPG)
Date	9 December 2024
Time	15:00 – 17:00
Location	Rushey Green
Attendees	Natasha Zammit (NZ) - NHP (Guest)
	Cerys Smye-Rumsby (CS) - Chair
	Hilary (HC)
	Jeanne Mynett (JM)
	Elaine Curley (EC)
	Anthony Atherton (AA)
	Sue Hodge (SH)
	Dr David Davies
Next Meeting Date	5 February 2025 – 15:00 – 17:00
Venue	Baring Road and/or Via Teams
Time	15:00 – 17:00

1. Welcome and Apologies (3 mins)

- Natasha from Novum Health Partnership welcomed everyone.
- Mentioned a potential new PPG member.

2. Introductions (5 mins)

- Participants introduced themselves and shared something that has positively impacted their well-being this year.
- Examples included reconnecting with old friends, holidays, and positive health experiences.

3. Chair's Report (30 mins)

- Participation in the National Association of Patient Participation Group AGM.
- Discussion on attracting more trustees and regional representation.
- Engagement with NHS England and Health watch.
- Focus on prostate cancer screening and PSA tests.
- Issues with subscription fee increases and housing developments not considering health services.
- Low representation and effectiveness of PPGs in some areas.
- Suggestion to create a background information sheet for new members.

4. Older People's Health Event - Fri 24th Jan 11am (3 mins)

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- Scheduled for Friday, January 24th at 11:00 AM at Paxton Court.
 - Dr. Ed and students will conduct health checks and give a talk on older people's health.
 - Volunteers needed for meeting and greeting, and providing refreshments.

5. Surveys in Waiting Rooms (5 mins)

- Proposal to conduct surveys in waiting rooms to engage patients and gather feedback.
- Suggested questions include awareness of the Patient Participation Group and how the practice can help manage long-term conditions.
- Emphasis on raising awareness and encouraging participation in PPG meetings.

6. Minor Eyes Community Service (Jeanne) (5 mins)

- Jeanne shared her experience with the Minor Eye Conditions Service (MECS).
- Issues with payment for medications and lack of clear information.
- Discussion on improving awareness and communication about the service.
- Natasha is working on getting more information and ensuring it is available on the practice website.

7. AGM Planning (5 mins)

- Discussion on planning the Annual General Meeting (AGM).
- Suggestion to tag a training session on survey conduct before the AGM.

8. Dr. David Davies (30 mins)

- Dr. David Davies discussed his work with hard-to-reach patients, including those with long-term mental health issues, homelessness, and drug and alcohol problems.
- Emphasis on personalised care and rebuilding relationships with patients.
- Mention of the excluded patient service and its success in reducing re-traumatization and improving care.
- Transcript available on request to PPG Members

9. Practice Report (30 mins)

- Noted as meeting finished at 16:30

10. Any Other Business (AOB) (3 mins)

- Brief discussion on miscellaneous topics and closing remarks.
- Various NHP Doctors will be invited to future meetings.



NOVUM HEALTH PARTNERSHIP

www.novumhealth.co.uk

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- Next meeting will be on 5 February 2025. 15:00 – 17:00 at Baring Road.
 - PPG member sheet, welcomed by all. Natasha will make a template and store responses.