

Lantern Surgery

Patient Participation Group (PPG) Meeting Tuesday 10 October 2017 – 12:30pm

1.	Introductions and welcome <ul style="list-style-type: none">All members of PPG and surgery representatives to introduce themselves	MT
2.	Background for new members <p>Lantern Surgery's PPG has recently been reformed and we are very excited about the future of the PPG.</p> <p>The PPG allows us to act as a liaison forum between patients registered at the surgery and staffing team to help us to improve services and have a good understanding of our patient's needs.</p> <p>Our fundamental aim is to:</p> <ul style="list-style-type: none">Provide an information service which would give patients better access to the services they needIncrease patient involvement and interest in working collaboratively to improve primary healthcare and good health <p>Benefits for you as a PPG member:</p> <ul style="list-style-type: none">You can influence the surgery to change the way things are done and find out more about the way that we work	BS
3.	Presentation of CQC Report	MT
4.	Refurbishment/Expansion	HG
5.	Patient Feedback including Friends and Family	MT
6.	The Growing List and Population Groups	HG
7.	Flu Season – How you can help	BS
8.	AOB <ul style="list-style-type: none">Any further comments to share/discussAny agenda items for next meetingNext proposed meeting date	BS