

## **DISABILITY ACCESS AUDIT**

The aim of this audit is to ensure that access to the premises and our services is comfortably and easily managed by anyone with a disability. The surgery aims to meet the requirements of the Disability Discrimination Act (DDA) 1995 and 2005 and other related legislation. This audit will be reviewed on an annual basis.

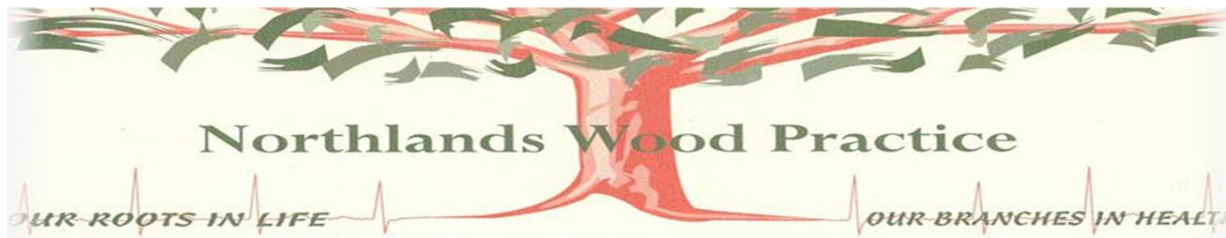
### **Checklist**

Car Parking & Setting Down Points  
Approach to the surgery  
Entrances  
Reception Area/Waiting Area  
Internal Doorways and Corridors  
WC & Other Facilities  
Acoustics  
Life  
Evacuation in Case of Emergency

## **RESULTS**

### **Car Parking & Setting Down Points**

There is 1 Disabled Parking Spot at the front of the building and 1 Disabled Parking Spot in the Patients car park. The disabled space in the carpark leads to the back entrance of the Practice. The setting down point is just in front of the disabled parking space at the front of the Practice



### Approach to the Surgery

There are 2 options of approach to the Practice one option is the ramp to the left of the front door. The other option consists of 3 steps up to a pathway that also leads to the entrance door.

### Entrances

Front entrance has two automatic opening doors. The Back entrance which leads to the car park has a door bell. Practice staff will come to the door and assist the patient to get to where they need to be.

Post box and Prescription Request boxes at wheelchair level.

Hand sanitiser in Lobby at wheelchair level.

### Reception Area/Waiting Rooms

Reception has a signposted low reception desk area with stool. The check in screen is also at a height that is accessible. The surgery has a well maintained wheelchair for use by visitors to the building.

50% of the chairs in our reception and waiting areas have handles to assist in manoeuvring in and out of chairs.

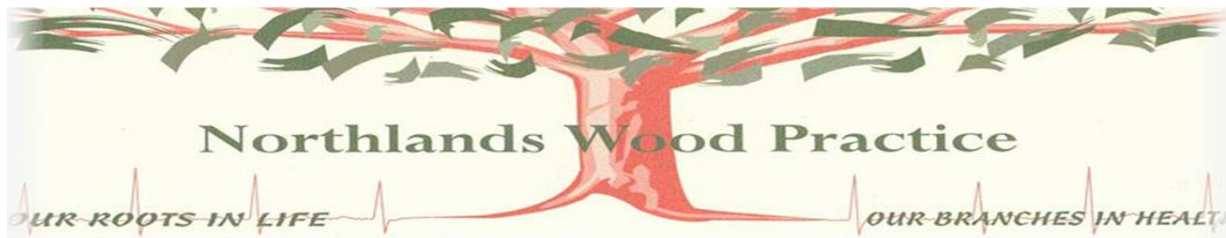
Blood Pressure machine in waiting room is positioned for ease of use.

There is an accessible drinking water machine in the main corridor besides the main waiting area.

### Internal Doorways and Corridors

All doorways and corridors are wide enough to cater for wheelchair users. Door handles (If applicable) are at a reasonable level.

### WC Facilities



The surgery has 2 disabled access toilets on the ground floor and a further disabled toilet on the first floor. Staff are able to open toilet doors from the outside if a patient gets locked in the toilet. Emergency Pull Cords are tested on a regular basis.

### Acoustics

Hearing Aid Loop installed at the main reception desk. A portable loop machine is available for clinicians should the need arise.

### Evacuation in Case of an Emergency

All corridors are clear and regularly inspected for ease of escape should an emergency arise. Clinicians/Nurses are responsible for helping patients out of the building and to the safety point. There is a refuge point at the top and bottom of the stairwell on the new side of the building.

Fire Assembly point is in the staff car park.

In general disabled persons do not go onto the first floor of the building. There is however an evacuation sledge at the top of stairwell for use in an emergency should the need arise.

### Other

The surgery has linked panic alarms in all rooms.

Patients with learning disabilities are asked to complete a 'My Medical Passport'. This enables the reception team and clinicians to deal with a patient in a manner that is appropriate and personal to them.

There is a lift located next to the Reception front desk for patient to access the first floor of the building.

