Thinking about this GP practice – Overall, how was your experience of our service?

Table 1

Response scale	Number of responses	Percentage of responses*
Very good	29	60%
Good	19	40%
Neither good nor poor	0	0%
Poor	0	0%
Very poor	0	0%
Don't Know	0	0%
Total responses to this question	48	100%

* May not add up to 100% due to rounding
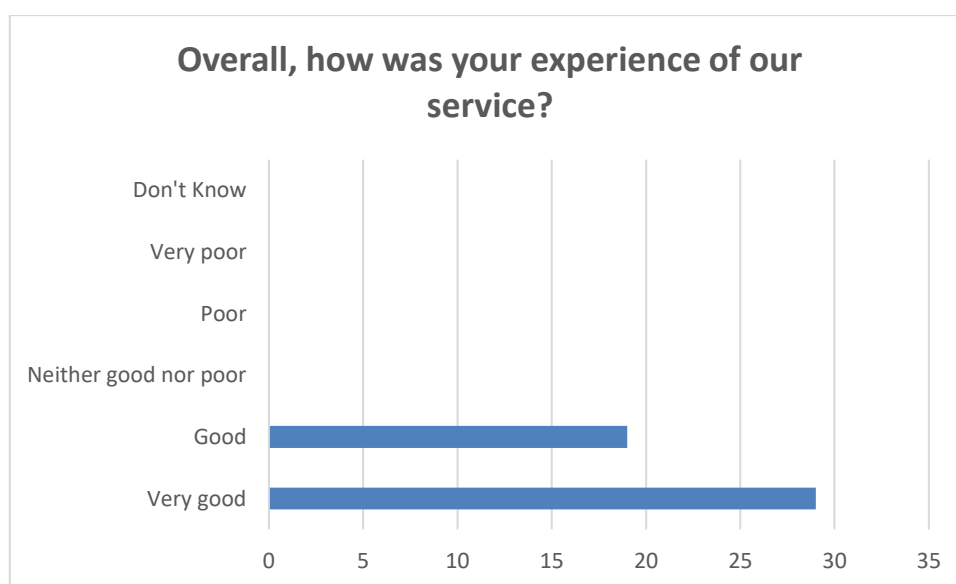
100% of patients who responded to this question rated their overall experience of your service as 'Very good' or 'Good'

The sum of the 'Very good' and 'Good' percentage of responses in Table 1 may not equal the percentage in the grey box above due to rounding.

Of those 48 patients who answered the Friends and Family Test question, 48 (100%), filled out a paper questionnaire and 0 (0%), completed a questionnaire online.

Frequency and distribution of ratings for the Friends and Family Test

Table 2

| | Total responses to Q1 | Percentage of patients responding 'very good' or 'good' | Frequency and distribution of ratings | | | | | |
			Very good	Good	Neither good nor poor	Poor	Very poor	Don't Know
Cumulative feedback*	522	96%	305	195	16	4	2	0
*This cumulative feedback is based on the sum of the previous month's survey data, as below (up to maximum of 12 months).								
May 2022	48	100%	29	19	0	0	0	0
April 2023	30	87%	20	6	2	2	0	0
March 2023	45	100%	33	12	0	0	0	0
February 2023	45	96%	24	19	1	1	0	0
January 2023	44	95%	24	18	2	0	0	0
December 2022	47	89%	28	14	4	1	0	0
November 2022	48	100%	28	20	0	0	0	0
October 2022	45	100%	26	19	0	0	0	0
September 2022	46	93%	28	15	3	0	0	0
August 2022	46	96%	23	21	1	0	1	0
July 2022	41	95%	22	17	2	0	0	0
June 2022	37	95%	20	15	1	0	1	0

Patient comments

The following comments are from patients who indicated that they are happy for these to be made public.
All comments are included in their entirety but all attempts have been made to remove details which could identify specific patients or practitioners.

Please tell us about anything that we could have done better:

We love it a walk in service at GP. So we don't need to wait long for app.

Happy with the walk in service

Everything is very good, all services are very accessible

Service is very good

The girls are very friendly and polite

Frequency and percentage distribution of responses by demographic category

Table 3: Gender

	Number of responses	Percentage of responses
Female	32	67%
Male	16	33%
Prefer to self-describe	0	0%
Blank	0	0%

Table 4: Age

	Number of responses	Percentage of responses
0-15	0	0%
16-24	6	20%
25-34	9	30%
35-44	7	23%
45-54	7	23%
55-64	9	30%
65-74	7	23%
75-84	3	10%
85+	0	0%

Table 5: Ethnic group

	Number of responses	Percentage of responses
White	3	10%
Mixed/multiple ethic groups	2	7%
Asian/Asian British	12	40%
Black/African/Carbbean/Black British	11	37%
Other ethnic group	2	7%

Table 6: Day-to-day activities limited because of health?

	Number of responses	Percentage of responses
Yes, limited a lot	1	3%
Yes, limited a little	4	13%
No	25	83%

* May not add up to 100% due to rounding