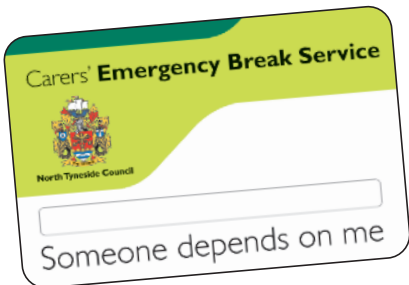


Carers' Emergency Break Service

Many carers worry about what would happen if they had an emergency and could not deliver the support needed. In response, North Tyneside Council has launched a carers' emergency break service to help in times of crisis.

If you're a carer, North Tyneside Council will support you to develop a bespoke emergency plan. We will respond to a request to activate this plan any time of day or night and where appropriate provide up to 48 hours free support delivered to the person in their home.

You will be issued with a card and we recommend that you carry it with you at all times. The card will include a reference and telephone number which will be needed to activate the plan.



Your questions answered

Who can register?

The service is available to any person providing care or support for a family member or friend who is living in NorthTyneside.

Do I need a social care assessment?

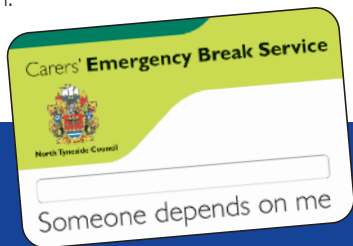
No. To help us provide the right level of support we simply need your contact details, the contact details of the person you provide care for and what support you provide and when. We will gather this information by asking you to complete a form.

Who can activate the plan in an emergency?

In the event that the carer cannot, the plan can be activated by anyone.

What will happen after 48 hours if the emergency is not resolved?

If the network you have identified is unable to meet all of the longer term support or care needs a social care assessment will be undertaken.



To register call
First Call Adults on
(0191) 643 2777
or email
ascontact.centre@northtyneside.gov.uk