

24-28 Lower Northam Road, Hedge End, Southampton, SO30 4FQ

www.hedgeendmedicalcentre.co.uk Tel: 01489 785 722 Email: whccg.hemcadmin@nhs.net

## **Dear Patient**

We are writing to you because we note that in the past you have declined for us to contact you by text message. In asking patients, we have found that many were not aware they had done this, so we thought we would write to everyone to check this decision.

We will not text you for marketing purposes. The typical texts we send are:

- Appointment reminders
- Invites for vaccinations or reviews
- Appointment cancellations
- Messages from clinicians
- Health promotion information (e.g. smoking cessation)

If you wish to change your consent status, please let us know by returning the slip below to the surgery or calling us and letting the reception team know you give consent for texting you on your mobile phone. You can also reply YES to the text we sent you.

## **Consent for Contact via Text Message**

Name:

Date of Birth:

Please tick the box if you consent:

I consent to Hedge End Medical Centre contacting me via text message for non-marketing purposes.

My mobile number is:\_\_\_\_\_