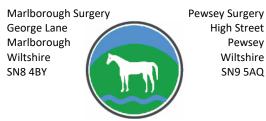
[- II	
Full name of <u>Patient:</u>	
Address of Patient:	
Email:	
Liliali.	
Mobile Number:	
Date of Birth:	
NHS Number:	
Please tick to confirm the areas of online access you wish to grant to someone other than you?	Make, change or cancel
	appointments
	Review and request medication
	View detailed coded
	information from your record
	View Full Clinical record
	information from no earlier
	than the date of this form
Name of <u>Person to be given online</u>	
access:	
Address of Person to be given online	
access (if different from above):	
Date of Birth:	
Relationship to Patient, eg Carer,	
Legal Guardian, Parent, etc.	
If you are the parent, please sign and	
print your name in the space to the	
right to confirm you have legal	
parental responsibility for the patient	
SIGNED BY THE PATIENT (in the	
presence of a Practice Representative	
WITNESSED BY (Practice	
Representative):	
Date of Signatures	

KENNET AND AVON MEDICAL PARTNERSHIP (KAMP)



PATIENT ACCESS TO ONLINE SERVICES

Did you know you can do the following online?

- Make, change or cancel appointments
- Order repeat prescriptions
- View some of your medical record
- Change your contact details

You can access online services for:

- Yourself (if you are over 16 years old)
- Your children under 14 years
- Those you care for, with their permission

Young people aged 14-16 can chose to consent to continued parental access or to manage their own access.

How do I get online access?

There are 2 ways of accessing online services, which provide a similar service:

1. The NHS app

- o from the App Store on your mobile phone
- o through https://www.nhs.uk/nhs-app

The NHS app checks your ID, so you do not need to visit KAMP to set this up.

- **2. SystmOnline** which links to the KAMP clinical system.
- o from the App Store on your mobile phone
- o through https://kamp.nhs.uk/online-requests

Visit the surgery with photo ID such as a valid passport or driving licence so we can provide you with a username and password.

KAMP staff can add children under the age of 14 to the profile of anyone with parental responsibility.

We can add a family member or a person you care for to your SystmOnline profile with their written permission, either using the form at the end of this leaflet or on production of a Lasting Power of Attorney for Health and Welfare for someone who no longer has capacity to make their own decisions.

We may seek the input of a GP if there is any doubt as to the capacity of a person to take responsibility for access to online services, or their capacity to give that access to someone else.

Before you request online access, please read and make sure you understand the following:

- Your medical records are confidential, if you feel coerced into allowing access to someone else, please let us know
- It is your responsibility to keep your username and password safe and not to share it
- KAMP reserve the right to withdraw online access if it is not used responsibly
- Medical records are primarily written for the use of medical professionals, there may be content you do not understand
- You may see abnormal results or bad news that your GP has not yet discussed with you
- If you think any part of your medical records is wrong, you should alert the practice as soon as possible. Please do this via email to kamp.practice@nhs.net, providing as much information about the error as you can.
- If you spot something in the record that is not about you, please log out of the system and contact the practice as soon as possible

For more information on keeping your medical records safe, visit: https://www.england.nhs.uk/wp-content/uploads/2016/11/pat-guid-protecting-your-records.pdf

Overleaf: Proxy Access Form – Please use this form to give permission for another person to have access to parts of your medical records.