

Patient Participation Group (PPG)

Members of the PPG are volunteers who work in partnership with the GP's and practice team to help maintain the quality health care standards we want and deserve. We find they listen to us, and act where possible within their authority, keep us informed of changes and obtain patient opinions through the PPG.

The Aims and Objectives of the PPG are:

- To work with the practice to offer the patients perspective on the services provided.
- To provide a forum to support positive ideas and voice concerns, assisting GPs to develop and an increasing understanding of patient priorities, needs, wishes and perspectives.
- To help improve communication. Assist with the production of information leaflets.
- To help patients by providing information on health and wellbeing and by encouraging them to take more responsibility for their own health.
- To signpost patients and practice staff towards groups and organisations concerned with health and wellbeing.
- To carry out surveys and research.

We have a committee that consists of the Practice Manager, a GP, an Executive Team of 4 patients plus another 6 patients making a full complement of 12. Meetings are face to face and we ask that you to attend at least 2 meetings a year.

The Committee meet quarterly with additional meetings arranged as necessary. The Executive Team meet for 30 minutes prior to the main meeting which should last approximately 1 hour and is from 6pm-7pm, usually in the surgery.

If you would be interested in getting involved, please complete a PPG Application Form which can be obtained from Reception and returned marked "For the Attention of the Chair of the PPG." You can also access a PPG Application Form on our website https://ventnormedicalpractice.nhs.uk/ We will then contact you with further details.

We look forward to welcoming new members who will help assist the practice with new initiatives and ideas.