



HOW TO BE SEEN AS A TEMPORARY PATIENT OR AS AN 'IMMEDIATE & NECESSARY' PATIENT

This leaflet will explain:

- The system for being seen as a temporary resident or as an 'immediate & necessary' patient
- Why we have this system
- How it will help you

Temporary

If you become unwell while you are visiting/residing within our catchment area you can be seen as a 'temporary patient'.

As a temporary patient you will need to complete a form that is available from reception. We will then process the request. If this results in a change to your medication or there is information in the consultation that you feel your usual GP needs, please ask for a printout of the consultation which you can then take to your usual GP when you are back at home.

If you are a student and have registered with a surgery near your university for the duration of your studies, you will still need to register as a 'temporary patient' if you require medication or an appointment with the clinician during holidays, even though you were a previously a permanent patient. This is because patients cannot be registered at more than one practice.

Immediate & Necessary

If you are a Buckinghamshire resident and are within our catchment area and need to be seen as an emergency (one-off) you will be registered on an 'immediate and necessary' basis. You will need to complete our form, which is available from the reception desk. Such appointments are intended to be a one-off; for any follow-up appointments please contact the surgery at which you are registered permanently.

For temporary and 'immediate and necessary' appointments, the receptionist will ask you the nature of your illness in order to allocate the appropriate clinician for your needs.

Qualification for free NHS health care is dependent on residency and not nationality.

Why we have the system

To provide medical assistance to those who become unwell whilst away from home or who require urgent medication. The practice will do this in accordance with Department of Health rules regarding patient registration and residency.

If you need further clarification please contact:-

Useful Contact Information

Internet www.westongrove.com

Reception 01296 330330

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