



HOW TO GET YOUR TEST RESULTS.

This leaflet will explain:

- **The system for obtaining test results**
- **Why we have this system**
- **How it will help you**

The System

Patients can call Bedgrove Surgery at any time after 12 noon to obtain their test results. We will only contact you ourselves if your result needs any further action. If you have patient Access or the NHS APP then you can get your results as soon as the GP has seen them. Please ask at reception for more information if you don't have access to this.

Blood test results are normally received after 5-7 days; however certain blood tests, for example, glandular fever may take longer. Your GP will be able to advise you on how long a test will normally take to come back during your consultation.

Urine tests are only accepted if a clinician has requested the sample. When you drop off a sample you will need to complete a form otherwise the sample may be discarded. If the clinician has requested the sample, a nurse will first dip the sample at the surgery. The test will only then be sent to the hospital if the dipstick is not negative. The results are normally back 5 -10 days later

Swabs, toenail clippings, skin scrapings and stool sample results can take up to 4 weeks, this allows time to grow any bacteria present. In some circumstances this can take up to 6 weeks.

Helicobacter results are normally available within 7 – 10 days.

Spirometry, 24 hour blood pressure and ECG test results are normally available within 5 7 days.

Cervical Smear results will be sent directly to the patient in writing by Thames Valley Primary Care Agency within 14 days of the smear test being taken. If the results are inconclusive or abnormal the letter will detail what will happen next.

Scan and X-ray results.

If you have your scan taken at the Cressex Diagnostic Centre, to enable the Doctor sufficient time to review your scan and record the results in your medical record, please call the surgery 4 days after the scan for your result.

Scans and x-rays performed at Stoke Mandeville Hospital and other hospitals can take up to two weeks to come back to the surgery.

Why we have the system

A wide variety of tests are carried out on our patients both in the surgery and in other healthcare organisations. Different tests require different diagnostic procedures and therefore take varying lengths of time to come back to us.

It is important that where possible the Doctor who instigated the test interprets your results in order to plan your care accordingly.

How it will help you

We hope this leaflet helps patients to understand the system we have in place for obtaining test results taken across Westongrove.

It is also important for patients to understand why some test results take longer than others to help alleviate their concerns or fears.

If you need further clarification please contact:

Useful Contact Information

Internet www.westongrove.com

Reception: 01296 330330

Updated 1.9.2022