

NHS Community Pharmacist Consultation Service (CPCS)

The service is only for patients aged over 1 year.

Service suitability



CONDITIONS	What conditions are SUITABLE for referral to pharmacists?			Do NOT refer in these circumstances
BITES / STINGS	•Bee sting •Wasp sting	•Stings with minor redness	•Stings with minor swelling	•Drowsy / fever •Fast heart rate
COLDS	•Cold sores •Coughs	•Flu-like symptoms	•Sore throat	•Lasted +3 weeks •Shortness of breath
CONGESTION	•Blocked or runny nose	•Constant need to clear their throat	•Excess mucus •Hay fever	•Lasted +3 weeks •Shortness of breath
EAR	•Earache	•Ear wax •Blocked ear	•Hearing problems	•Something may be in the ear canal •Discharge
EYE	•Conjunctivitis •Dry/sore tired eyes •Eye, red or irritable	•Eye, sticky •Eyelid problems	•Watery / runny eyes	•Severe pain •Pain 1 side only
GASTRIC / BOWEL	•Constipation •Diarrhoea •Infant colic	•Heartburn •Indigestion	•Haemorrhoids •Rectal pain, •Vomiting or nausea	•Severe / on-going •Lasted +6 weeks
GENERAL	•Hay fever	•Sleep difficulties	•Tiredness	•Patient +55 years •Blood / Weight loss
GYNAE / THRUSH	•Cystitis •Vaginal discharge	•Vaginal itch or soreness		•Severe / on-going
PAIN	•Acute pain •Ankle or foot pain •Headache •Hip pain or swelling •Knee or leg pain	•Lower back pain •Lower limb pain •Migraine •Shoulder pain	•Sprains and strains •Thigh or buttock pain •Wrist, hand or finger pain	•Pharmacy treatment not worked •Had thrush 2x in last 6 months
SKIN	•Acne, spots and pimples •Athlete's foot •Blisters on foot •Dermatitis / dry skin •Hair loss	•Hay fever •Nappy rash •Oral thrush •Rash - allergy •Ringworm/threadworm	•Scabies •Skin dressings •Skin rash •Warts/verrucae •Wound problems	•Chest pain / pain radiating into the shoulder •Pharmacy treatment not worked •Sudden onset
MOUTH / THROAT	•Cold sore blisters •Flu-like symptoms •Hoarseness	•Mouth ulcers •Sore mouth •Sore throat	•Oral thrush •Teething •Toothache	•Pharmacy treatment not worked •Skin lesions / blisters with discharge •Diabetes related?
SWELLING	•Ankle or foot swelling •Lower limb swelling	•Thigh or buttock swelling •Toe pain or swelling	•Wrist, hand or finger swelling	•Unable to swallow •Patient has poor immune system •Voice change