



In December 2022  
we provided over  
**6,485**  
overall appointments



In December 2022  
we provided over  
**2,609**  
urgent appointments



In December 2022  
**709**  
patients did not attend  
their booked appointments



In December 2022  
we handled over  
**15,530**  
telephone calls



In December 2022  
we handled over  
**2,103**  
documents



In December 2022  
we administered over  
**229**  
COVID vaccinations