STREAMSIDE SURGERY

'PATIENT VOICE' GROUP



Who are we?

We are a group of patients, just like you, who support Streamside Surgery to develop the practice. We work together with patients, doctors, practice staff and those who commission medical services locally.

What do we do?

We aim to support Streamside Surgery to ensure the needs and priorities of all patients are met. We do this by:

- Meeting regularly with the Practice Manager and our link GP so they can share information about practice developments and we can offer feedback on them.
- Gathering and collating feedback from patients.
- Working in small groups and individually on identified improvements and/or changes.

Please help us!

- 1. Give us your feedback/suggestions to improve the practice in the box.
- 2. Join our Virtual Group. We will contact you electronically or by post once or twice a year to give us feedback on the practice. (Leave your name and e-mail/address details in suggestion box or at reception)
- 3. Join our core group. We are a friendly crowd who meet as a group four times a year and informally at other times depending on what we are working on. Find out more by leaving your contact details in the suggestion box or at reception and a group member will get in touch.