

Frequently asked questions

We would like to inform our patients about changes to the provision of services out of Pilning Surgery from April 2024. Please read about the continuation of services at www.pilningsurgery.co.uk
Thank you.

From April 2024 the ownership of the surgery will transfer from Montpelier Health to Hanham Health.

Patients do not need to do anything with their registration.

See below for more FAQs.

Will the surgery be closing?

No, services will continue to run out of Pilning Surgery.

What's happening to Dr Mitchell?

Dr Mitchell is retiring at the end of March 2024. Dr David Atherton and Dr Jenny Lockey will be the main GPs from April 2024.

Will the staff change?

Many of the non-clinical staff will remain at the surgery but Hanham Health are working hard to establish a permanent clinical team for Pilning Surgery.

Will there more doctors?

Hanham Health are keen to establish a clinical team appropriate for the size of surgery and demographic of the population. We will work hard to ensure provision of medical services is adequate for the need.

Do I need to re-register with Hanham Health (Almondsbury)?

No, patients do not need to do anything. Their medical record will remain as it is at Pilning Surgery.

Will I still be able to pick my medication up from Pilning Pharmacy?

Yes, the pharmacy will remain a separate entity to the surgery and patients will continue to be able to collect their medication as they can now.