## LHP PPG CODE OF CONDUCT

All Members of the PPG (including the Virtual PPG, if and when formed) make this commitment:

- 1. To respect practice and patient confidentiality at all times and to sign the Practice Confidentiality agreement.
- 2. To treat each other with mutual respect and act and contribute in a manner that is in the best interests of all patients.
- 3. To be open and flexible and to listen and support each other.
- 4. To abide by the seven Nolan Principles of Public Life: Selflessness, Integrity, Objectivity, Accountability, Openness, Honesty and Leadership.
- 5. Not to use the PPG as a forum for personal agendas or complaints which should be taken forward through other appropriate channels.
- 6. To accept that the ruling of the Chair or other presiding officer is final on matters relating to orderly conduct.
- 7. Otherwise to abide by principles of good meeting practice, for example by:
  - Reading papers in advance
  - Arriving on time
  - Switching mobile phones to silent
  - Allowing others to speak and be heard respectfully.

Received and understood.

Signature ..... Date .....