

# PATIENT PARTICIPATION GROUP MEETING

Monday 17<sup>th</sup> September 2018  
7pm at Staunton Surgery

## MINUTES

### ACTION

#### In attendance

Alison Bolton, Ruth Bright, Maria Haines, Alan Jones, Andrew Kerfoot, Jean Rees, Tom Moore, Sarah Pithouse

#### 1. Apologies

Helen Cotterell, Brenda Havard, Kristine Stevenson, Raymond Jones

#### 2. Minutes of the Last Meeting

Agreed as a true record.

#### 3. Practice Update

- **Staffing** - Dr. Tom Moore, who covered Oli's recent sabbatical has joined the practice as a partner and Dr. Ella Mouskoudou (Ritesh's wife) has joined the practice as a Salaried GP. Oli and Rachel's leaving parties were both well attended and the collection from patients was used to buy Trekkitt vouchers, garden centre vouchers and two rose bushes for them. Oli and Rachel may work some locum sessions in the future at both sites.
- **Access to Staunton on Wye** – The new door mechanism is being installed this week, kindly funded by the Equipment Fund.
- **Umbrella Stand** – These have been purchased and are in place at both Weobley and Staunton on Wye surgeries.
- **NHS England Patient Surgery** - The GP Patient Survey is an independent survey run by Ipsos MORI on behalf of NHS England. The survey is sent out to over a million people across the UK. The results show how people feel about their GP practice. This year's survey was circulated by SP. The results show that this practice has scored higher than the CCG average in every question. AJ suggested that we should post the results in the Magpie etc, SP will action.
- **Flu Clinics** – This year there are two different flu vaccinations, an adjuvanted trivalent for the over 65s and a quadrivalent for the under 65s. This has meant that the flu clinics this year will be run differently and SP circulated the invitation letters that were sent out last week in order to clarify the changes.
- **Hereford Times Social Care Awards** – Weobley and Staunton on Wye Surgeries has been shortlisted in the GP Practice of the Year category of the Hereford Times Health and Social Care Awards 2018. The winners will be

SP

announced on Tuesday 18<sup>th</sup> September.

#### 4. Any Other Business

- **Neighbourhood Development Plan** – The additional housing in Weobley was discussed; AJ and AK think these plans have been put on hold for the time being, as has the development of the Old School in Staunton into a nursing home. AB was interested to know if MP had managed to find out any more about the Section 106 monies - carry forward to next meeting.
- **Hospital at Home** - The “hospital at home” scheme allows some patients to receive care in the comfort and familiarity of their own homes instead of having to spend time on a hospital ward. Tom explained that the Practice supports this by holding a palliative care register and has monthly multidisciplinary team meetings (MDTs) to discuss patients and their families care and support needs.
- **Meals on Wheels** – AJ spoke about how lucky Weobley is to have a Meals on Wheels service and how it is an asset when trying to get people home from hospital. Recently he has spoken to an Occupational Therapist at the hospital who was unaware of this service being available in Weobley. AB volunteered to feed this back to the hospital.
- **MJOG** – AJ fed back that the messaging service is sometimes very hard to understand. SP will raise this with the messaging service (MJOG). AB
- **Ventilation** – Patients had raised with MH the fact that during the summer the waiting room at Weobley had been very hot and wondered if some ventilation could be added. SP
- **Acute Medical Unit** – AB discussed the 24 bed acute medical unit which has received funding from NHS England and should be up and running in December this year. It will be sited in front of A&E. She wondered if the group would be interested in hearing more about it at the next meeting. All agreed they would and AB will bring some digital footage with her to the next meeting. Carry forward to next meeting.

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AB

#### 5. Date of Next Meeting

Monday 7<sup>th</sup> January 2019 at Weobley Surgery.