Notes from Stourport Medical Centre PPG

Held via Zoom

26<sup>th</sup> March 2021

Attendees: Richard Collie, Jo Dillistone, Angie Coombe, Colin and Chris Farlow, Chris Evans, Kathy Russell, Jackie Griffiths, Beryl Talbot, Trish Wheale, Tim Berry

Apologies: Liz Bloomer, Tony Gavin

SMC Representatives: Donna, Katie, Louise, Chloe

A very simple Agenda for the first session of the new PPG.

- 1) Welcome by Tim Berry and introductions from all members.
- 2) Apologies as above.
- 3) Discuss draft Constitution previously circulated agreed by the PPG with minor wording change to paragraph relating to members failing to attend remove wording "without good reason"

**Action**: Tim Berry to update Constitution and re circulate.

- 4) WFHP Update -
  - Staff now all integrated. Some home working plus some in both sites.
  - Long Term Condition clinics and others to proceed as best they can in a Covid19 climate.
  - Bigger Reception Team to try to help reduce call waiting times.
  - Standardising processes continuing at speed.
  - Very busy with Covid Vaccination clinics and Planning for new Build.
- 5) AoB
  - E mail etiquette a reminder to us all that it is not always necessary to copy in all parties when responding to some e mails.
- 6) Date of next meeting. To be agreed.

**Action:** Donna D will select appropriate date for Practice towards the end of May and advise all PPG members. This meeting to be via Zoom.

One agenda item to be an overview of emerging Integrated Care System which replaces current CCGs and other bodies.

Tim Berry, 8 April 2021